Getting Started with InTemp®

For Use with CX400 Series Loggers

InTemp
Monitoring Solutions

There are two ways of using the InTemp system:

How will you be using the InTemp system?
Choose one of the following two scenarios:

InTemp Connect

InTemp Connect

InTemp Connect

InTemp Mobile

Upload Data to the Cloud

OR

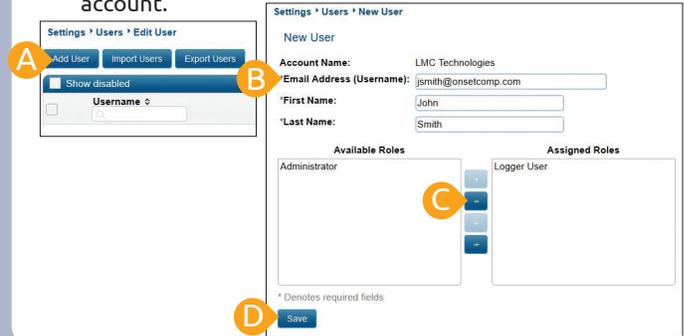InTemp Mobile

Store Data in Standalone App
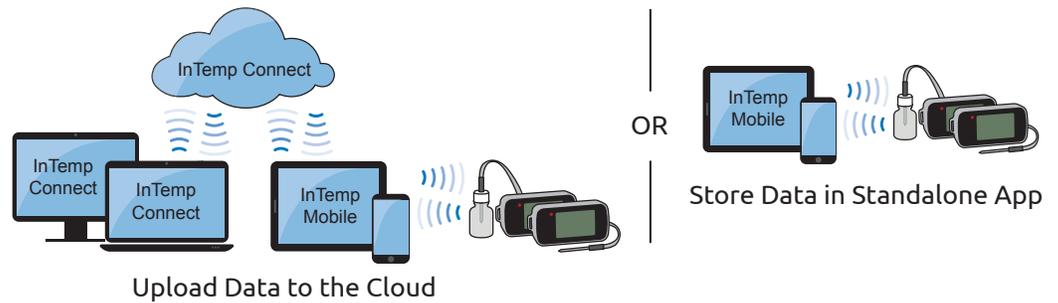
I will be monitoring at multiple locations. I need access to all data in the InTempConnect® cloud, but other people will be starting and downloading the loggers.

1 Go to www.intempconnect.com and follow the prompts to set up an administrator account (A). You'll receive an email to activate the account. Once it is activated, log in (B).
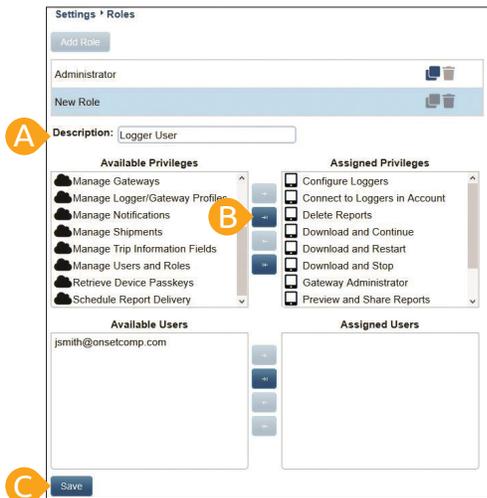
InTempConnect™
Username:
Password:
(A) Create User/Account (B) Log in
Forgot Password?

2 In InTempConnect, click Settings and Roles. The administrator role with all privileges is automatically assigned to you. Click Add Role (A) to create a role for the people who will be starting and downloading loggers.

InTempConnect® ⊞ Data ▾ ⚙ Loggers ▾ ⚙ Gateways ▾ ⚙ Settings ▾
Settings ▸ Roles
(A) Add Role
Administrator
Description: Administrator

3 For the Description, type the name of the role (A), such as Logger User. Select relevant privileges with a mobile device ▢ icon (which represents the InTemp app) from the list of Available Privileges on the left and click the right arrow button (B) to move them to the Assigned Privileges list on the right. Click Save (C).

Settings ▸ Roles
Add Role
Administrator
New Role
(A) Description: Logger User

Available Privileges
Manage Gateways
Manage Logger/Gateway Profiles
Manage Notifications
Manage Shipments
Manage Trip Information Fields
Manage Users and Roles
Retrieve Device Passkeys
Schedule Report Delivery

(B)

Assigned Privileges
Configure Loggers
Connect to Loggers in Account
Delete Reports
Download and Continue
Download and Restart
Download and Stop
Gateway Administrator
Preview and Share Reports

Available Users
jsmith@onsetcomp.com

Assigned Users

(C) Save

Tip: Privileges for InTempConnect are noted with a cloud ☁ icon. If you want the user to also have certain InTempConnect privileges (such as running reports), add the privileges to the role.

4 Click Settings and then Users. Click Add User (A). Enter the email address and name of the user who will be starting and downloading the logger (B). Select the role for the user and click the right arrow button (C) to move it to the Assigned Roles list. Click Save (D). Repeat for any other new users. The users will receive an email to activate their account.

Settings ▸ Users ▸ Edit User
(A) Add User   Import Users   Export Users
☐ Show disabled
☐ Username ⬍

Settings ▸ Users ▸ New User
New User
Account Name: LMC Technologies
*Email Address (Username):   jsmith@onsetcomp.com
*First Name: John
*Last Name: Smith

Available Roles
Administrator

Assigned Roles
Logger User

(C)

* Denotes required fields
(D) Save

5 The profiles that users will select to start the loggers in the InTemp app are saved in InTempConnect. Click Loggers and then Logger Profiles to see the list of default profiles. Note the name of the profile you want users to select (A).

Loggers ▸ Logger Profiles
Add Logger Profile

Enabled ⬍ All	Name ⬍	Logger Family ⬍	Logging Interval ⬍	Start Option ⬍	Alarm Limit ⬍	Alarm Trip Value ⬍	Actions
Yes	CDC/VFC Clinical Refrigerator	CX400	15m	After a fixed delay of 30m	36.00 to 46.00 °F	Alarm on first sample out of limits	▢▢
Yes	Refrigerator	CX400	5m	After a fixed delay of 30m	35.60 to 46.40 °F	30m of consecutive samples before alarm trips	▢▢
Yes	Freezer	CX400	5m	After a fixed delay of 30m	-13.00 to 5.00 °F	30m of consecutive samples before alarm trips	▢▢
Yes	Ambient Storage	CX400	5m	After a fixed delay of 30m	59.00 to 77.00 °F	30m of consecutive samples before alarm trips	▢▢

Tip: Click Add Logger Profile if you want to create your own profile. If you plan to use the logger with the InTempVerify™ app, then make sure InTempVerify is enabled in the profile. Once the profile is saved in InTempConnect, it will be available for users in the InTemp app. See www.intempconnect/help for details.

6 Your users can now set up, start, and download loggers with the InTemp app. Give them the instructions on page 2 to follow.

You can check on the loggers associated with your account and run reports on them in InTempConnect. Click Data and then Logger Configurations. You can also use the CX5000 Gateway to configure and download loggers. The InTempVerify app is also available to easily download loggers. For details, see www.intempconnect.com/help.

InTempConnect Account Administrators: After you set up an InTempConnect account (see the steps on page 1), give these instructions to the users in your account who will be starting and downloading loggers with the InTemp app. Be sure to tell users the configuration name you want them to select when starting the loggers.
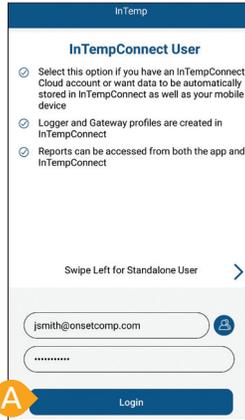
How to Start and Download Loggers

1 Install logger batteries and insert probe (if applicable).

2 Download the InTemp app to your phone or tablet.

Download on the App Store   GET IT ON Google Play
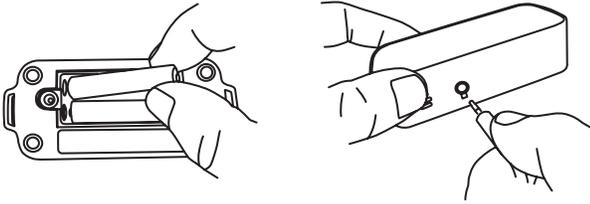
3 Open the app and log in as an InTempConnect user (A). Do not create an InTemp app standalone user account because then the app would not be able to share data with the InTempConnect cloud.
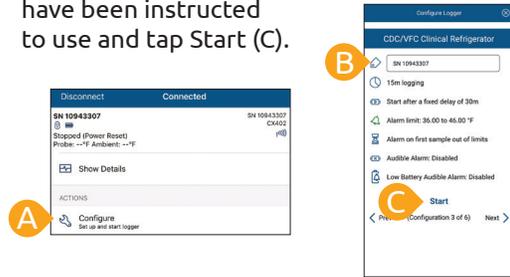
InTemp

InTempConnect User

- ⊘ Select this option if you have an InTempConnect Cloud account or want data to be automatically stored in InTempConnect as well as your mobile device
- ⊘ Logger and Gateway profiles are created in InTempConnect
- ⊘ Reports can be accessed from both the app and InTempConnect

Swipe Left for Standalone User ›

jsmith@onsetcomp.com

••••••••••

A Login

4 If the logger profile includes a daily temperature check, you can set up a reminder to perform the check. Tap Settings (A) and then tap Reminders (B) and choose Enable Morning and/or Afternoon Reminder. (C)
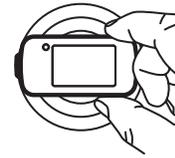
A Settings

Other Options

✏️ Units	● °F ○ °C	
🌓 Dark Mode	⬤	
🕐 Reminders	Not Set ›	

B

C ← Check Reminder   Save

Enable Morning Reminder ⬤

Enable Afternoon Reminder ⬤

5 Tap Devices (A). Find the logger in the list and tap it to connect to it (B). The logger must be within range of the mobile device.

A Devices

🔍 Search by device SN or...   ⇅

Bulk Configure

10943307   SN 10943307
71% 🔋   CX402
Stopped (Power Reset)   🔊
Probe: -- Ambient: --   **B**

6 Tap Configure (A). Type a name for the logger (B). Swipe left and right to select the logger profile you have been instructed to use and tap Start (C).

Disconnect   Connected

SN 10943307   SN 10943307
🔋 📶   CX402
Stopped (Power Reset)   🔊
Probe: --°F Ambient: --°F

📥 Show Details

ACTIONS

A ⚙️ Configure
Set up and start logger

Configure Logger ⊗

CDC/VFC Clinical Refrigerator

B ✏️ SN 10943307

🕐 15m logging

⏱️ Start after a fixed delay of 30m

🔔 Alarm limit: 35.00 to 45.00 °F

⏳ Alarm on first sample out of limits

🔇 Audible Alarm: Disabled

🔋 Low Battery Audible Alarm: Disabled

C Start

‹ Previous (Configuration 3 of 6) Next ›

7 Deploy the logger to the location you will be monitoring.

8 To download the logger, connect to it and tap Download (A); choose Download and Stop if you want to restart the logger with a new profile. Once downloaded, you can share the logger report immediately or access it later by tapping Reports (B). To perform a daily logger check, connect to the logger (see step 5) and tap Perform Daily Check.
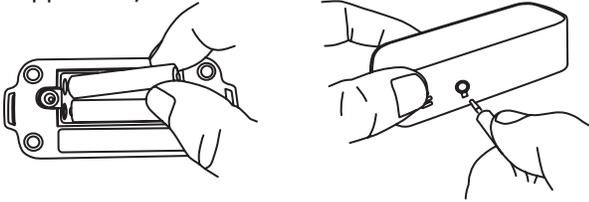
Disconnect   Connected

SN 10943307   SN 10943307
🔋 📶   CX402
Logging   🔊
Probe: 72.35°F Ambient: 72.95°F

📥 Show Details

ACTIONS

📥 Perform Daily Check

A ⬇️ Download

B Reports

Note: The CX5000 Gateway is available for automatically configuring and downloading loggers and uploading data to InTempConnect. The InTempVerify app is also available to easily download loggers. See www.intempconnect.com/help for details.

To access a NIST certificate for the logger in InTempConnect:

1. Click Data and then Logger Configurations.
2. Scroll through the table or enter search criteria to find a specific configuration.
3. Click the link in the Logger Label column to view the configuration details page.
4. Under Configuration Info, scroll to NIST Certificate and click Download.

I am setting up one or more loggers for use at a single site. I will be using the InTemp mobile app only to download logger data. I do not need to store my data remotely in the cloud (InTempConnect).
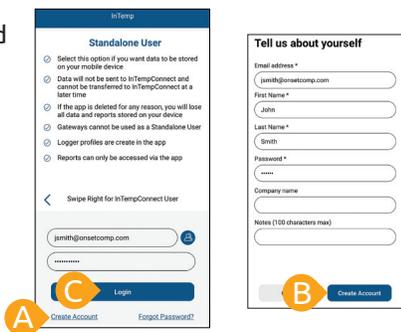
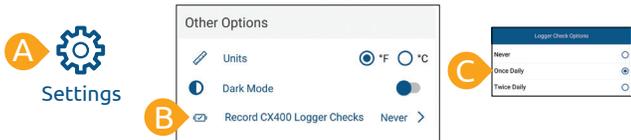**1** Install logger batteries and insert probe (if applicable).

2 Download the InTemp app to your phone or tablet.

Download on the **App Store**

GET IT ON **Google Play**

3 Open the app. Swipe left to the Standalone User screen and tap Create Account (A). Fill in the fields and tap Create Account (B), and then log in as a standalone user (C).
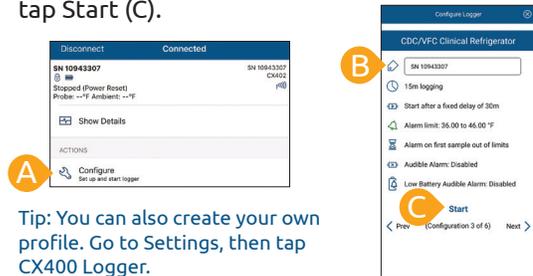
InTemp

Standalone User
- Select this option if you want data to be stored on your mobile device
- Data will not be sent to InTempConnect and cannot be transferred to InTempConnect at a later time
- If the app is deleted for any reason, you will lose all data and reports stored on your device
- Gateways cannot be used as a Standalone User
- Logger profiles are create in the app
- Reports can only be accessed via the app

Swipe Right for InTempConnect User

jsmith@onsetcomp.com

....

C Login

A Create Account   Forgot Password?

Tell us about yourself

Email address *
jsmith@onsetcomp.com

First Name *
John

Last Name *
Smith

Password *
......

Company name

Notes (100 characters max)

B Create Account

4 For VFC and clinics only: Required daily temperature checks can be performed by the user and recorded by the logger. To use this function in addition to your daily log or to replace it, tap Settings (A) and then tap Record CX400 Logger Checks (B). Choose Twice Daily or Once Daily (C).

A Settings

Other Options
- Units   °F ○ °C
- Dark Mode
- **B** Record CX400 Logger Checks   Never >

Logger Check Options
- Never ○
- Once Daily ◉
- Twice Daily ○ **C**

5 Tap Devices (A). Find the logger in the list and tap it to connect to it (B). The logger must be within range of the mobile device.

A Devices

Search by device SN or...

Bulk Configure

10943307   SN 10943307
71% 🔋   CX402
Stopped (Power Reset)
Probe: -- Ambient: -- **B**

6 Tap Configure (A). Type a name for the logger (B). Swipe left and right to select a logger profile and tap Start (C).

Disconnect   Connected

SN 10943307   SN 10943307
Stopped (Power Reset)   CX402
Probe: --°F Ambient: --°F

Show Details

ACTIONS

A Configure
Set up and start logger

Configure Logger

CDC/VFC Clinical Refrigerator

SN 10943307 **B**

15m logging

Start after a fixed delay of 30m

Alarm limit: 36.00 to 46.00 °F

Alarm on first sample out of limits

Audible Alarm: Disabled

Low Battery Audible Alarm: Disabled

C Start

< Prev   (Configuration 3 of 6)   Next >

Tip: You can also create your own profile. Go to Settings, then tap CX400 Logger.

7 Deploy the logger to the location you will be monitoring.
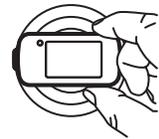
8 To download the logger, connect to it and tap Download (A); choose Download and Stop if you want to restart the logger with a new profile. Once downloaded, you can share the logger report immediately or access it later by tapping Reports (B). To perform a daily logger check, connect to the logger (see step 5) and tap Perform Daily Check.

Disconnect   Connected

SN 10943307   SN 10943307
Logging   CX402
Probe: 72.35°F Ambient: 72.95°F

Show Details

ACTIONS

Perform Daily Check

A Download

B Reports

Tip: If you want to use InTempConnect in the future, download and stop the logger first and then log in as an InTempConnect User to reconfigure.

ONSET

OneTemp pty ltd
measure | control | record
1300 768 887
www.onetemp.com.au