pHionics
Water Quality Sensors
Since 1982

STs Series™ Device Manual

For pH, ORP (redox), dissolved oxygen, and conductivity sensors



TABLE OF CONTENTS

1.0 Introduction 3
1.1 Product Description 3
1.2 System Terminology 6
2.0 Sensor Preparation 7
2.1 Unpacking and Inspection 7
2.2 Preparing the Sensor for Use 7
2.3 Assembly or Disassembly of The Sensor 8
2.3.1 Installation or Removal of Electrode 8
2.3.2 Installation or Removal of Cable Assembly 10
2.3.3 Installation or Removal of Transmitter Circuit Board 10
3.0 Conductivity 12
3.1 Conductivity Calibration 12
3.2 Conductivity Care and Maintenance 14
3.3 Conductivity Storage 15
3.4 Conductivity Specifications 15
4.0 Dissolved Oxygen 17
4.1 Dissolved Oxygen Calibration 17
4.2 STs Series Dissolved Oxygen Membrane Replacement Guide 20
4.3 Dissolved Oxygen Care & Maintenance 27
4.4 Dissolved Oxygen Storage 28
4.5 Dissolved Oxygen Specifications 29
5.0 ORP 30
5.1 ORP Calibration 30
5.2 ORP Care and Maintenance 32
5.3 ORP Storage 32
5.4 ORP Specifications 33

6.0 pH 34
6.1 pH Calibration 34
6.2 pH Care and Maintenance 35
6.3 pH Special Considerations 36
6.4 pH Storage 36
6.5 pH Specifications 37
7.0 Temperature 38
7.1 Temperature Calibration 38
7.2 Temperature Care 38
7.3 Temperature Special Considerations 38
7.4 Temperature Specifications 39
8.0 Mounting The Sensor 40
8.1 Installation Angle 41
9.0 Warranty 41
10.0 Return of Material 43
11.0 Proper Disposal At End of Life 44

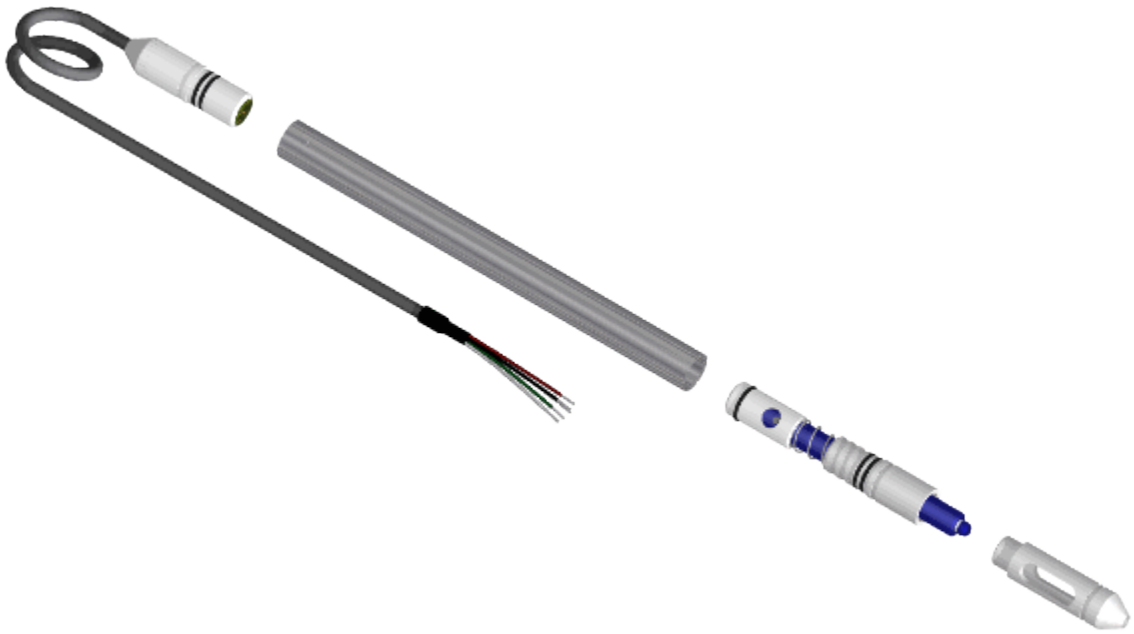
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1.0 INTRODUCTION

1.1 PRODUCT DESCRIPTION

Thank you purchasing a pHionics STs Series sensor. The product will provide years of service if it is maintained according to the guidelines suggested in these instructions.

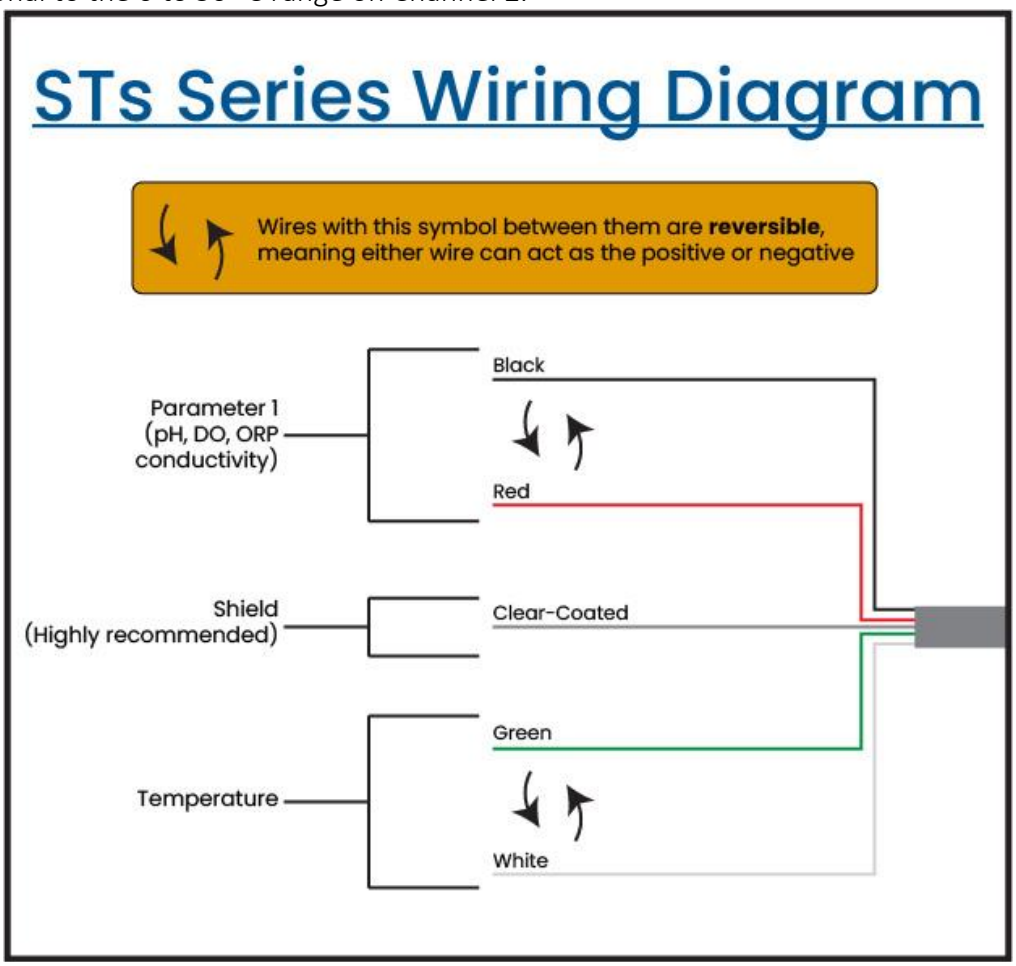
The STs series of submersible water quality sensors have an integrated preamp and an isolated two-wire 4-20 ma transmitter. Two independent channels simultaneously transmit a water quality parameter (pH, conductivity, dissolved oxygen, ORP) and a temperature signal -- two wires for pH and two wires for temperature. The compact design afforded by the patented pHiConn™ keyless connection system – along with 316SS (titanium optional) and Delrin or PVDF construction -- make this rugged device ideal for environmental water quality applications. Individual units can be combined to make redundant or multiparameter modules using the pHionics' patented pHiKlip™ array system. As with all pHionics' designs, the sensors are designed to simplify water quality measurement so you can focus on what matters most to you.



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The 'true 2-wire' (no confusing third wire for power), 4-20 ma STs series sensor sends a current proportional to the parameter being measured on the same two wires that provide the power (8 to 40 volts dc). Current transmission allows for long runs of inexpensive cable or wire (up to three miles with proper gauge of wire) that is virtually noise-free without any signal loss that is common to voltage (IR drop) or digital (capacitance or reactance affecting 'rise/fall' timing). The low, eight-volt minimum operation voltage allows the units to be powered by 12-volt battery systems with 4 volts of compliance, making them compatible with RTU's and solar powered applications. The units are intended for calibration via software supplied with the datalogger or connected receiver.

The pH, dissolved oxygen, or conductivity signal on Channel 1 is automatically temperature compensated to standardize outputs and save you time. This is not to be confused with the temperature channel of the sensor, which provides an independent, isolated, 4-20 ma output proportional to the 0 to 50 °C range on Channel 2.

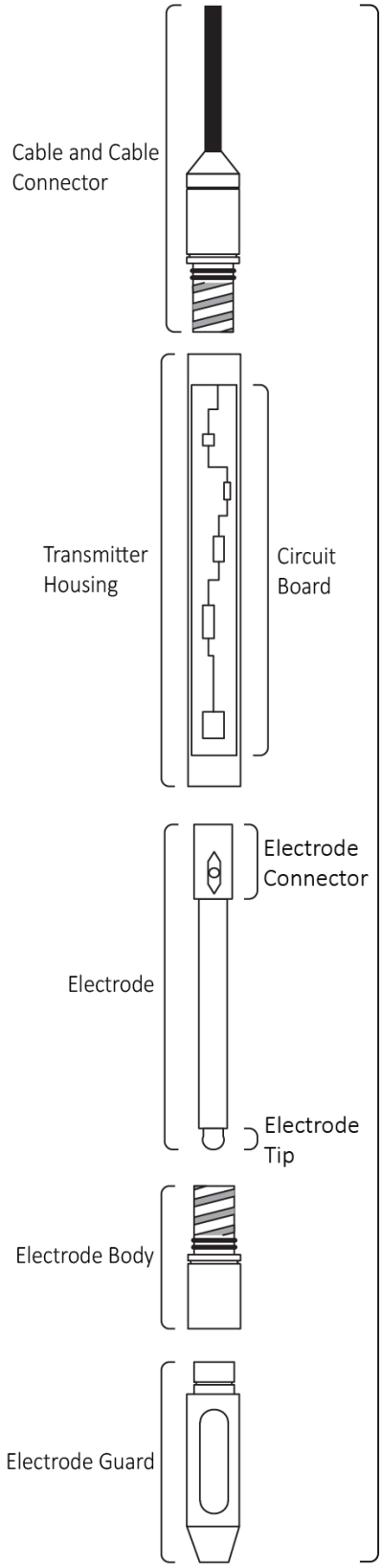


The auto-polarity correction feature directs the applied supply voltage to allow for proper operation regardless of wire hookup. The RED and BLACK wires are for channel 1 -- pH, and the

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WHITE and GREEN wires are for channel 2 -- temperature. The electrode can be replaced in 15 seconds -- further reducing costs.

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1.2 SYSTEM TERMINOLOGY

- **Jacketed Cable and Connector** – Kevlar™ (DuPont) reinforced, shielded, water-blocked, polyurethane jacketed cable built for tough applications that screws into the transmitter housing.

- **Transmitter Housing** – 316 Stainless Steel or titanium designed for long-term submersion. Protects the **circuit board** from impact and acts as solution ground and a shield to improve output accuracy.

- **Circuit board** – The brain of the device protected inside the transmitter housing that differentiates noise and amplifies the signal.

- **Electrode** – The sensing device. The **electrode connector** contacts the **circuit board**.

- **Electrode Tip** – The potentiometric sensing element of the **electrode**. Conductivity electrodes measure with cells present along the length of electrode instead of the tip.

- **Electrode body** – Fits over the outside of the **electrode**. It threads into the **transmitter housing** and provides a strong waterproof seal.

- **Electrode guard** – Protective plastic placed over the electrode tip to prevent damage and reduce debris build-up. Removable for easy maintenance.

All parts are replaceable and can be purchased separately.

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2.0 SENSOR PREPARATION

2.1 UNPACKING AND INSPECTION

- Confirm that all parts appear have sustained no detectable damage in shipment.
- Save the packing carton, vinyl boots, and packing materials for later storage or in case the sensor needs to be returned to the factory for credit or repair.

2.2 PREPARING THE SENSOR FOR USE

For a video of this procedure, please click here.

The system is typically shipped ready to use after removal of the protective boots and attachment of the cable assembly.

- The vinyl boot (usually BLACK or GREY in color) covering the electrode should remain on until the unit is to be calibrated and should be saved for storage when needed.
- Remove the vinyl boot from the cable assembly. Inspect the gold rings of the connector to verify that they are free of dirt or contaminants that may interfere with an electrical connection. Inspect the external O-rings on the cable assembly – verify that they also are free of dirt or particulate that could preclude a proper seal when attached to the sensor.
- Remove the vinyl boot from the cable end of the sensor (the end with the logo). Inspect the cable end of the unit to verify that the housing has not been damaged on the connector end.
- Insert the cable assembly into the housing. Apply slight inward pressure and turn the sensor clockwise to thread the connector into the transmitter housing. It should screw in without significant force. **Do not grab and twist the cable as this could result in cable or seal damage.** Continue to turn the housing until the plastic of the cable connector is flush with the housing. Do not overtighten as that may strip the connector thread.
- For calibration, proceed to the appropriate parameter in section 3. If further assembly or disassembly is desired – proceed to section 2.3.

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2.3 ASSEMBLY OR DISASSEMBLY OF THE SENSOR

2.3.1 INSTALLATION OR REMOVAL OF ELECTRODE

Every electrode is designed to be very simple to replace to save you time and money. Replacement is required only when the electrode offset is greater than 15% after proper cleaning and calibration. Please view our articles linked below for more information on these topics. A video showing the step-by-step process of electrode replacement is also provided below. If you have any questions or feel that the electrode lasted far less time than expected, please reach out to us using the information on our contact page.

Resources:

When to Calibrate and Replace an Electrode

VIDEO: Electrode Removal and Replacement

Precautions:

Always follow proper safety precautions for chemicals that may remain on the sensor after removal from application e.g. Use gloves when handling the sensor if removed from wastewater containing biohazards.

Always dry off sensor before removing or replacing parts and inspect the interior for any debris that might affect the O-ring seals. A Q-tip or soft cloth may be used to clean the interior if any debris is found.

Always perform removal or replacement of parts in an area where loose parts will not be lost.

Always inspect the connectors (gold concentric circles at ends of the electrode and cable connector) for cleanliness to ensure proper connection.

We recommend cleaning and lubricating the O-rings with silicon grease during any part change.

Required Equipment

1. New electrode
2. pHionics STs Series Sensor

Recommended Equipment

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3. Safety goggles — Prevents potassium chloride from getting into eyes if it splashes.
4. Silicon grease — Helps with waterproofing and makes installation process easier.
5. Container — Used to catch potassium chloride if it spills out of the bottle holding the new electrode (Used for pH and ORP electrodes).
6. Rubber band — Helps to grip electrode body and electrode connector because the O-rings will "set" over time and form a very tight seal that can make removal of certain parts difficult.
7. Paper towel — Useful for drying off the sensor.

Procedure

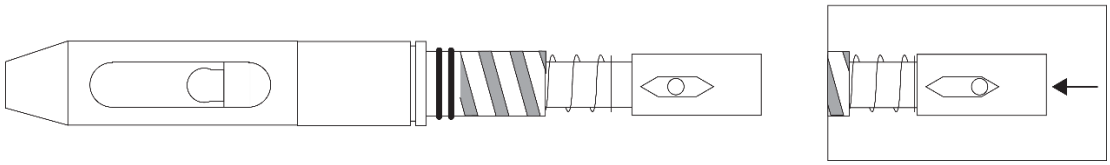
8. Grip electrode body with one hand and transmitter housing with other and twist counterclockwise to unscrew the electrode body.
    a. The O-rings may have formed a tight seal in the transmitter and made it difficult to twist. This is called **"setting"**. If you are unable to unscrew the electrode body, wrap a rubber band around the for better grip.
9. Grip electrode body in one hand and electrode connector in other to twist and pull the electrode out *slowly*. The glass bulb of pH and ORP sensors could shatter if pulled out in an uncontrolled manner.
    b. Inner O-rings may have set, making removal difficult. Wrapping a rubber band around electrode connector will help with removal.
10. The electrode is now removed from the electrode body and, if expired, can be disposed of by following all local laws and regulations. If the spring came off with the electrode, reinsert it into the electrode body.

Dissolved oxygen and conductivity electrodes do not come in bottles so steps 5-7 are not relevant for these sensors.

11. Unscrew cap on spare electrode bottle. Electrode should be held in by an O-ring.
12. Grip electrode between cap and bottle and gently pull until O-ring seal *pops* out.
    a. Be careful to avoid brushing glass bulb against bottle so bulb does not get damaged
13. Push cap off toward bulb to remove cap and O-ring, again being careful not to touch the glass bulb.
14. *Recommended:* Apply silicon grease around top inch of electrode. Avoid getting any grease on glass bulb.
    a. This makes insertion easier and improves sealing.
15. Insert new electrode into electrode body with spring. Resistance will be met when electrode contacts inner O-rings. Gently push past them and continue pushing until electrode connector touches spring when connector is depressed as shown in the image below.

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Proper Depth of Electrode Connector



16. Reinsert electrode body into transmitter housing and screw in until plastic is flush with metal body.
17. Do not overtighten as the plastic can be stripped and make removal and replacement of electrode difficult.
18. Calibrate electrode.
19. If readings seem slow, rinse with distilled water and place in 0.1M HCl solution for up to 20 mins. This will remove KCl build-up resulting from storage solution.
20. If readings remain slow or other issues occur, please reach out to us for help.

Please dispose of each electrode properly by following all local laws and regulations.

2.3.2 INSTALLATION OR REMOVAL OF CABLE ASSEMBLY

Removal of cable assembly

Review all precautions noted at the beginning of this section on page 8.

1. Grip the transmitter housing in one hand and the cable connector in the other.
2. Unscrew transmitter housing from the cable connector, as twisting the cable could cause damage.

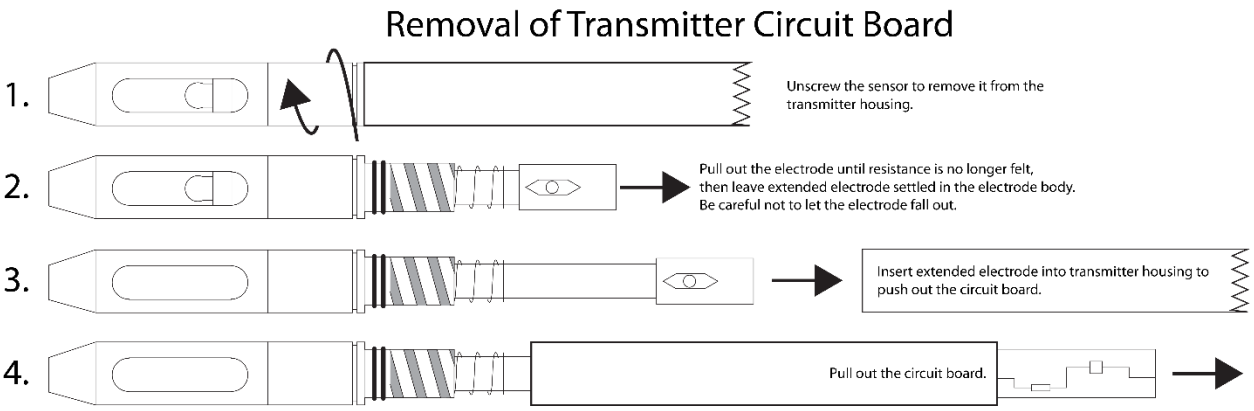
Installation of *cable assembly*

1. Insert the cable assembly into the transmitter housing until resistance is met.
2. Push the cable connector into the transmitter housing while twisting the housing (Not the cable connector). Continue to twist until the plastic connector is flush with the metal housing. Do not continue tightening as that may result in damage to the connector thread.

2.3.3 INSTALLATION OR REMOVAL OF TRANSMITTER CIRCUIT BOARD

We always recommend contacting customer service before removal of the circuit board because it is rarely necessary and can lead to damage if done incorrectly. Removal is best approached by taking off the electrode and cable connector from the housing using the instructions in the previous sections.

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A video demonstration of this and other troubleshooting procedures can be found here.

Pay attention to the circuit board orientation to ensure proper alignment when reinserted.

If using a technique other than what is described before, use extreme care, because the connectors on the pc boards can be easily damaged by foreign objects or mishandling.

Installation of transmitter

To reinsert the transmitter circuit board, make sure that both the cable connector and electrode are removed.

1. Reinsert the electrode into the electrode to the proper depth and screw in the sensor as described in Section 2.3.1. Reinstall the electrode body into the end opposite the logo and serial number.
2. Insert the smaller end of the transmitter PC board by holding the edges and slide the board into the housing – avoiding the indent on the metal housing that engages the cable threads.
3. Push the cable connector into the housing and screw the housing on until the plastic is flush with the metal.

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3.0 CONDUCTIVITY

Conductivity Calibration	3.1
Conductivity Care and Maintenance	3.2
Conductivity Storage	3.3
Conductivity Specifications	3.4

3.1 CONDUCTIVITY CALIBRATION

Before performing the following steps, please follow all company, local, state, or national laws and/or regulations regarding proper safety precautions in handling liquids with respect to protective goggles, gloves, or clothing and proximity to eye washes, etc.

Metal housing must be submersed for accurate reading.

Reading is considered stable after change of less than 0.1 mA per minute is observed. It is common that measurement devices do not have greater than 0.01 mA resolution, so the reading may change back and forth (example: 12.07-12.08 mA over and over).

Clear-coated shield wire should be connected when possible for highest accuracy.

Materials required

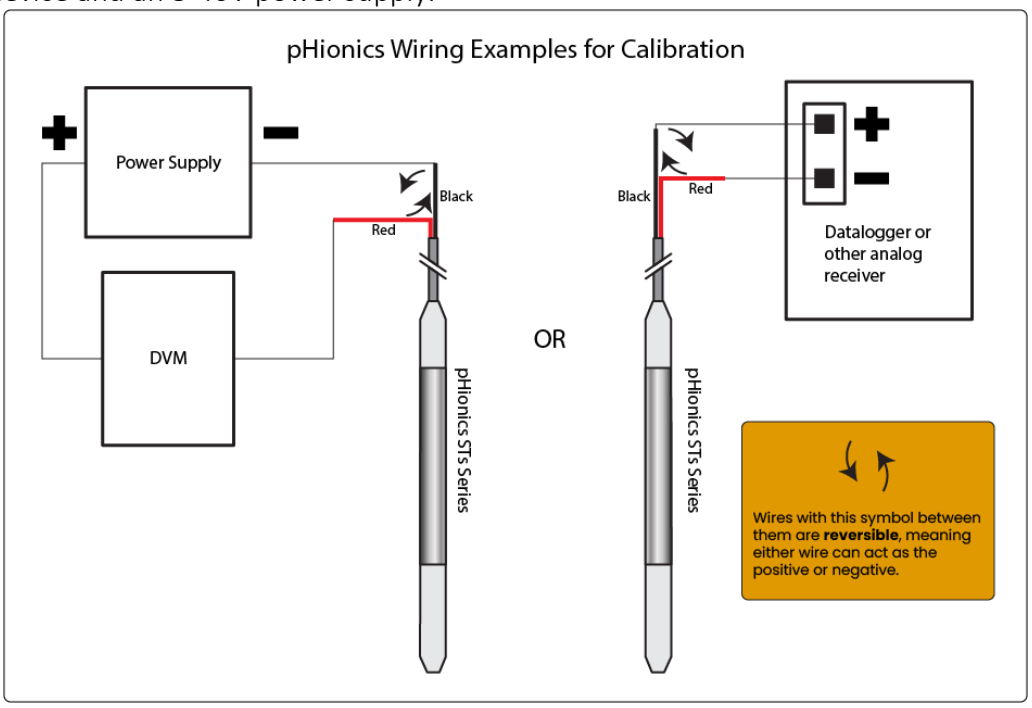
- STs Series Conductivity Sensor
- PLC, datalogger, RTU, or digital voltmeter with ammeter capabilities
- 0 µSiemens calibration standard (distilled water)
- Secondary calibration standard (Various solutions-700µS, 1000 µS etc. Conductivity Standard should be above expected sample solution conductivity for most accurate results)

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Procedure

Wiring Set-up

Connect the STs Conductivity Sensor to your analog input device (Datalogger, PLC, etc.). Another method is using a digital voltmeter (DVM) with ammeter capabilities connected in series with the pHionics device and an 8-40V power supply.



Calibration

1. Submerse sensor in distilled water deep enough that metal housing contacts the solution
2. Swirl sensor around until reading is stabilized.
3. Record the mA output for 0 µS if reading is between 3.80 and 4.20 mA.
   a. If reading is not within noted range, repeat the above steps using fresh distilled water. If that does not correct it, then follow the cleaning procedures in Section
4. Submerse the device in the secondary calibration buffer and stir.
5. Wait for the reading to stabilize before recording the mA output.
6. Rinse the electrode with distilled water and use in your application.
7. If readings remain slow or other issues occur, *please* reach out to us for help.

After the sensor is put into service, the electronics will prove to be very stable, but a recalibration schedule must be determined empirically for each application. For more information on calibration theory and procedures, please reference our article titled When to Calibrate and Replace an Electrode.

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If there are problems calibrating the sensor:

Confirm that the problems are not related to the system to which the unit is being interfaced by simulating the input as called out in the operator manuals that are supplied with your respective hardware and/or software. If problems persist, please contact us for assistance.

3.2 CONDUCTIVITY CARE AND MAINTENANCE

Mechanical Cleaning

pHionics conductivity electrodes are robust and will not be damaged by mechanical means of cleaning such as brushing.

1. Add a detergent such as a hand dish soap to water and dip a soft-bristle brush in the solution.
    a. Fine wet sandpaper or fine steel wool may also be used.
2. Scrub the electrode vigorously until no signs of contaminant remain. Focus on the four round cells on the electrode and use a brush to clean the inside of the electrode guard. Make sure the plastic along the flat of the electrode is clear of debris to prevent entrapment of air bubbles that would affect measurement. If the electrode still does not appear clean, see the chart below for additional steps.
3. Recalibrate the sensor and verify that the offset is within the acceptable ±15%.

Cleaning Procedures

Conductivity and ORP Electrode Cleaning			
Purpose	Symptoms	Cleaning Solutions	Instructions
General Cleaning	Slow response time, inaccurate slope during calibration, naccurate readings, or drifting	0.1M HCl OR 1:10 bleach dilution with 0.5% detergent solution	Rinse with distilled water after each use. Place probe in cleaning solution for up to 20 mins, checking every 5-10 if symptoms still occur, then rinse with distilled water
Fats, oils, and grease removal	Build-up of lipids on electrode Slow response time, inaccurate slope during calibration, naccurate readings, or drifting	Mild detergent OR methanol	Soak in 50-60C solution from 1hr to overnight. Rinse with distilled water then soak in 0.1M HCl for 10 mins before recalibrating
Protein removal	Slow response time, inaccurate slope during calibration, naccurate readings, or drifting	1% pepsin solution with 0.1M HCl OR 0.4M HCl OR contact lens enzymatic cleaner	Immerse in pepsin solution for 5 mins before rinsing with distilled water. OR soak in 0.4M HCl for 10 mins before rinsing with distilled water

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Scale/mineral deposit removal	Visible crystalline deposits on electrode	0.1M HCl	Soak in solution for 5 mins or less until deposits are removed then rinse with distilled water

Recalibrate after following the instructions and check that the offset is within range.

Next Steps

Hopefully, the electrode is now as good as new! If, however, none of these steps lead to proper functioning of the electrode then the electrode has reached the end of its life and must be replaced. If the electrode failed significantly faster than expected, please email us with the details of the application process being measured as we may be able to recommend alternate solutions or provide advice on extending electrode life in the future. You deserve the best and we will provide that.

3.3 CONDUCTIVITY STORAGE

Rinse the unit in distilled or clean water prior to storage. Store dry with the electrode guard over the electrode and covered by the provided boot to prevent corrosion due to damp environments. While this may seem ironic, considering the sensor is meant to be in water, air at the surface significantly increases the rate of corrosion in a damp environment.

3.4 CONDUCTIVITY SPECIFICATIONS

2-Wire, 4-20 ma conductivity sensor/transmitters

Output	4 to 20 ma
Power Supply Voltage	8 to 40 VDC
Loop Impedance (Max)	250 ohms at 12 VDC, 800 ohms at 24 VDC
Cable Type	4 Conductor, 24-gauge, twisted pair, 3 mile maximum
Isolation	600 VDC, >70 dB at 50/60 Hz

2-wire, 4-20 ma temperature output

Output	4 to 20 mA
Range	0-50°Celsius
Power Supply Voltage	7 to 40 VDC
Loop Impedance (Max)	250 ohms at 12 VDC, 850 ohms at 24 VDC
Isolation	600 VDC, >70 dB at 50/60 Hz

The following data pertains to all configurations:

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Linearity	± 1% of Full Scale
Accuracy	± 1% of Full Scale
Sensitivity	± 0.05% of Full Scale
Stability	± 0.1% of Full Scale
Repeatability	± 0.1% of Full Scale
Response Time (Including Electrodes)	90% < 5 seconds
Temperature Compensation	2% per degree C
Input Range	0-100,000 uSiemens* see below
Conductivity Sensing Range	Same as input range above
Pressure	0-70 PSI
Humidity	0-100%
Wetted Materials	316 SS, titanium PVDF, Viton
Length	368 mm (14.5 in.)
Diameter	19 mm (0.750 in.) Maximum
Standard Cable Length	7.6 meters (25 feet)
Shipping Weight (Excluding Cable)	< 0.23 kg (0.5 lb.)

*Conductivity Ranges With Part Numbers

Range	Part Number
0-500 uS	STs**4502** (5.0×10^2)
0-1,000 uS	STs**4103** (1.0×10^3)
0-2,000 uS	STs**4203** (2.0×10^3)
0-5,000 uS	STs**4503** (5.0×10^3)
0-10,000 uS	STs**4104** (1.0×10^4)
0-20,000 uS	STs**4204** (2.0×10^4)
0-50,000 uS	STs**4504** (2.0×10^4)
0-100,000 uS	STs**4105** (1.0×10^5)
0-specify uS	Replace **4xxx** with appropriate numbers*

* To determine your custom range, observe the following examples:

Desired Range	Decimal Notation	Model Number
0-250 uS	**2.5** x 10^2	STs**4252**
0-2,500 uS	**2.5** x 10^3	STs**4253**
0-300 uS	**3.0** x 10^2	STs**4302**
0-3,000 uS	**3.0** x 10^3	STs**4303**

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4.0 DISSOLVED OXYGEN

Dissolved Oxygen Calibration	4.1
Dissolved Oxygen Care and Maintenance	4.2
Dissolved Oxygen Storage	4.3
Dissolved Oxygen Specifications	4.4

4.1 DISSOLVED OXYGEN CALIBRATION

Be careful when handling the membranes. They are fragile and may puncture easily.

Follow all local laws and regulations regarding proper handling and disposal of the chemicals used during calibration.

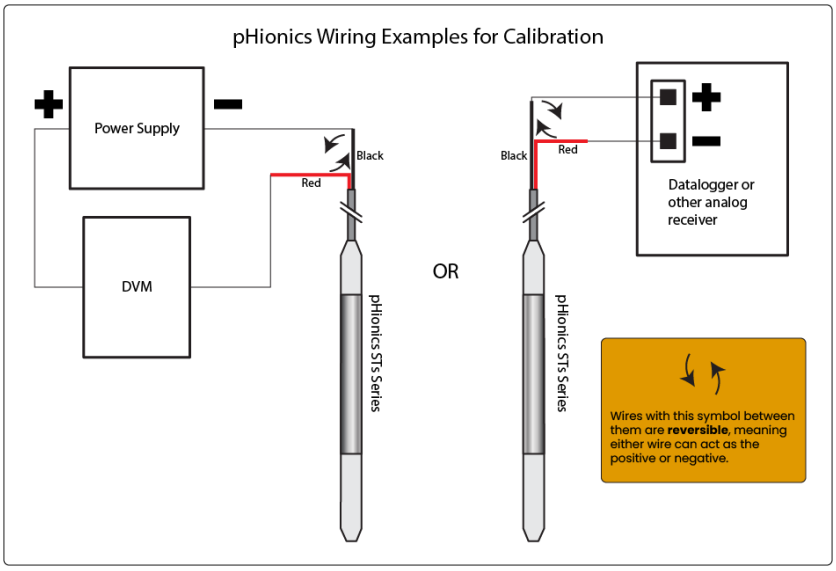
Reading is considered stable after change of less than 0.1 mA per minute is observed. It is common that measurement devices do not have greater than 0.01 mA resolution, so the reading may change back and forth (example: 12.07-12.08 mA over and over).

Clear-coated shield wire should be connected when possible for highest accuracy.

Procedure

Wiring Set-up

Connect the pHionics STs Dissolved Oxygen sensor to your analog input device (Datalogger, PLC, etc.). Another method is using a digital voltmeter (DVM) with ammeter capabilities connected in series with the pHionics device and an 8-40V power supply.



Please see this document to learn why calibration is required and how to create a calibration schedule.

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Supplies

- pHionics STs Series Dissolved Oxygen Sensor
- STs Series Dissolved Oxygen Membrane Replacement Kit
- 4-20 mA measurement system (PLC, Onset RX3000, etc.)
    - You may also connect the sensor in series between an 8-40 VDC power supply and a multimeter capable of reading mA.
    - Do not turn on the power yet.
- Tap water
- Tall container (Graduated cylinder or similar to hold sensor upright)
- Clean workstation

Instructions

1. Retrieve the black rubber cap and the white felt pad (found in the replacement membrane bag) from the Membrane Replacement Kit.
    a. Be careful not to puncture the replacement membranes with sharp fingernails when reaching into the bag.
2. Wet the white felt pad with water, then place it at the bottom of the black rubber cap.
3. Put the black rubber cap on over the Electrode Guard.
    a. After 5-10 minutes, the wetted pad creates a small area of 100% humidity around the electrode membrane.
4. Place the sensor electrode-end down into the Tall Container. See *Image 6* for correct orientation.
5. Let the sensor sit for 10 minutes.
6. During this wait period, connect the sensor to your 4-20 mA measurement system.
    a. Connect the tinned lead of the red wire to the power supply, and the tinned lead of the black wire to the 4-20 mA input on your system or multimeter.
    b. Do not turn on the power supply yet. Doing so will cause some internal heating in the sensor that may affect calibration. This internal heat dissipates when the sensor is submersed underwater during real use.
7. Once the sensor sits for 10 minutes or more, turn on the power supply and record the mA output. This is your calibration High Point.

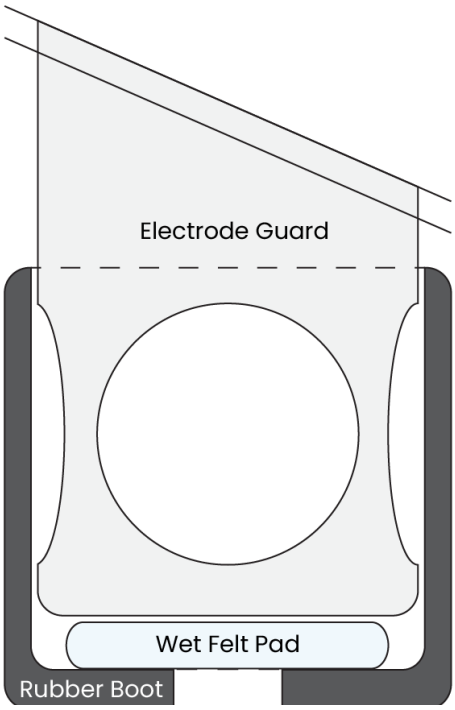


Image 1. Labelled calibration setup after Step 3.

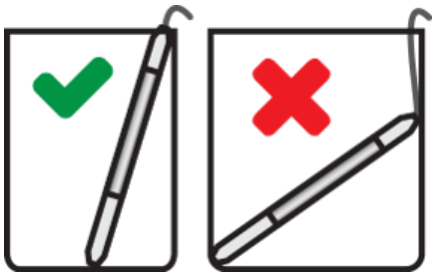


Image 6. Sensor orientation for Step 4.

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a. This output is typically 9-11 mA, depending on temperature, pressure, and variations between the membranes, anodes, and cathodes.

8. Record the room temperature and elevation, then use those values to calculate the oxygen concentration at 100% saturation with the 100% Dissolved Oxygen Table below (e.g. The sensor is calibrated in a 20°C room at sea level. The oxygen concentration is 9.1 mg/L) or using an online calculator.
9. Use the mA output (the Real High value) and calculated oxygen concentration (the Scaled High value) to scale the datalogger, PLC, or RTU.
10. The Low Point of these sensors is very consistent, so you may use 4 mA (Real Low value) and 0 mg/L (Scaled Low value) for the second calibration point.

100% DISSOLVED OXYGEN CONCENTRATION (MG/L) AT DIFFERENT TEMPERATURES AND ELEVATIONS

TEMP	Elevation (Feet above sea level)						
°C	0	1000	2000	3000	4000	5000	6000
0	14.6 mg/L	14.1	13.6	13.2	12.7	12.3	11.8
2	13.8	13.3	12.9	12.4	12.0	11.6	11.2
4	13.1	12.7	12.2	11.9	11.4	11.0	10.6
6	12.4	12.0	11.6	11.2	10.8	10.4	10.1
8	11.8	11.4	11.0	10.6	10.3	9.9	9.6
10	11.3	10.9	10.5	10.2	9.8	9.5	9.2
12	10.8	10.4	10.1	9.7	9.4	9.1	8.8
14	10.3	9.9	9.6	9.3	9.0	8.7	8.3
16	9.9	9.7	9.2	8.9	8.6	8.3	8.0
18	9.5	9.2	8.7	8.6	8.3	8.0	7.7
20	9.1	8.8	8.5	8.2	7.9	7.7	7.4
22	8.7	8.4	8.1	7.8	7.7	7.3	7.1
24	8.4	8.1	7.8	7.6	7.3	7.1	6.8
26	8.1	7.8	7.6	7.3	7.0	6.8	6.6
28	7.8	7.5	7.3	7.0	6.8	6.6	6.3
30	7.5	7.2	7.0	6.8	6.5	6.3	6.1 mg/L

After the sensor is put into service, a calibration and maintenance schedule must be determined empirically for each application. Use this document to help create a calibration schedule.

If there are problems calibrating the sensor:

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Confirm that the problems are not related to the system to which the unit is being interfaced by simulating the input as called out in the operator manuals that are supplied with your respective hardware and/or software. If problems persist, please contact us for assistance.

4.2 STS SERIES DISSOLVED OXYGEN MEMBRANE REPLACEMENT GUIDE

Replacement of the STs Series Dissolved Oxygen membrane is recommended when the current calibration values vary significantly (1-2 mA) from the original values when the membrane was first installed. This change happens after 1-2 months in typical applications but may vary for your specific application.

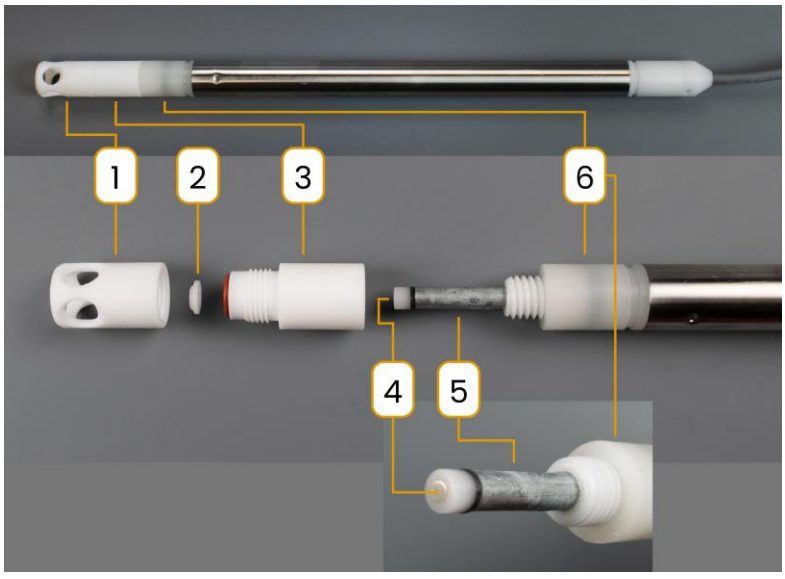
REQUIRED SUPPLIES

- pHionics STs Series Dissolved Oxygen Sensor
- STs Series Dissolved Oxygen Membrane Replacement Kit
- RO/DI or distilled water (approx. 50mL)
- Paper towel
- Container (to catch sodium chloride solution)
- Clean workstation

ELECTRODE ANATOMY

All sensor components are non-toxic unless ingested. Please don't put any parts of our sensors in your mouth.

1. Electrode Guard
2. Electrode Membrane
3. Electrode Chamber
4. Cathode Plate (Silver - Ag)
5. Anode Shaft (Zinc - Zn)
6. Electrode Body



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INSTRUCTIONS

1. Place the Container on your workstation.
2. Angle the electrode end of the sensor down and over the cup. Unscrew the Electrode Guard from the Electrode Chamber, letting excess electrolyte solution (harmless 2 molar NaCl) drain into the cup (see Image 1).
3. Shake the Electrode Guard out into your hand or the cup to remove the old Electrode Membrane.
    a. The Electrode Membrane is made of unreactive plastic that may be disposed of in the trash when it is no longer usable.



Image 1. Pointing sensor down during Step 2

Warning: These Electrode Membranes can be easily pierced by sharp corners of tools or fingernails. When picking new Electrode Membranes up, always touch them with the pads of your fingers and try to keep contact points on the rounded edges (see Image 2). The flat membrane surface shouldn't be destroyed by light touch with the pads of your fingers but it is best to be careful.

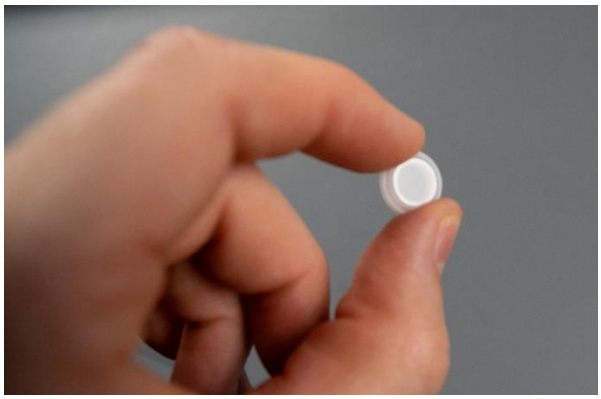


Image 2. Safely holding an Electrode Membrane

4. Point the sensor electrode-end up, then place a new Electrode Membrane (found in the Membrane Replacement Kit) onto the exposed Cathode Plate. There will be a small gap between the bottom (See Image 3 and 4) of the Electrode Membrane and the red rubber ring.
    a. *The membrane will be damaged in later steps if it is oriented incorrectly.*



Image 3. Placing an Electrode Membrane on top of the Cathode Plate

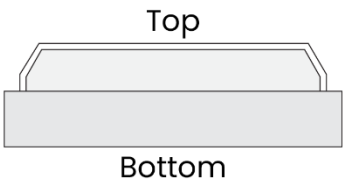


Image 4. Electrode Membrane Orientation

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5. Screw the Electrode Guard ***halfway*** onto the Electrode Chamber (see Image 5).
    a. This holds the Electrode Membrane in place without stretching it over the Cathode Plate, which we do not want to do yet.



Image 5. How the sensor should look after Step 5

6. *Keeping the sensor with the electrode pointed up*, unscrew the Electrode Chamber roughly ¼ inch (0.5 cm) from the Electrode Body (See Image 6).
    a. This step extends the membrane far enough from the Anode Plate that the Electrode Guard may now be tightened without stretching the membrane.

Warning: *Pointing the electrode down at this step may displace the Electrode Membrane into the wrong orientation.*



Image 6. How the sensor should look after Step 6.

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7. Screw the Electrode Guard fully onto the Electrode Chamber. These two parts together are called the **ECEG**.
    a. The Electrode Membrane is now securely in place so the sensor may be oriented in any direction without displacing it.
8. Grab the Electrode Chamber in one hand and the Electrode Body in the other (See Image 7), then fully unscrew the Electrode Chamber from the Electrode Body.
    a. Make sure the Electrode Guard stays tightly screwed onto the Electrode Chamber.
    b. Holding the sensor by the metal housing or the electrode guard may lead to the wrong piece being tightened or loosened. Doing so may expose the sensor to permanent damage.

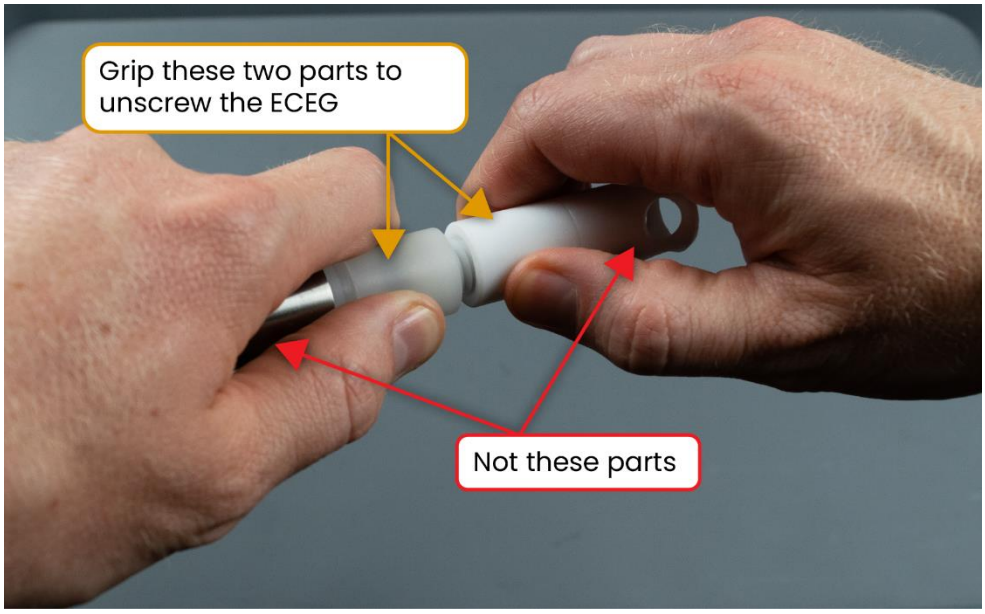


Image 7. Where to grip to avoid damaging the sensor.

9. Set the **ECEG** aside for now.
10. Take the Grey Scouring Pad (found in the Membrane Replacement Kit) and press it against the Anode Shaft. Move the Pad up and down the Anode Shaft while rotating the sensor to remove any oxidized zinc (a white coating) (See Image 8). The Anode Shaft surface should appear rough with a shiny silver-ish color once oxidation is removed.
    a. ***Warning:*** *Do not grip the Anode Shaft hard with bare hands or the Pad and then twist the Shaft. Doing so may cause the Anode Shaft to rotate, breaking key internal connections.*
    b. If you no longer have the Grey Scouring Pad, you may use 120+ grit sandpaper on the Anode Shaft. ***DO NOT use sandpaper on the Cathode Plate.***

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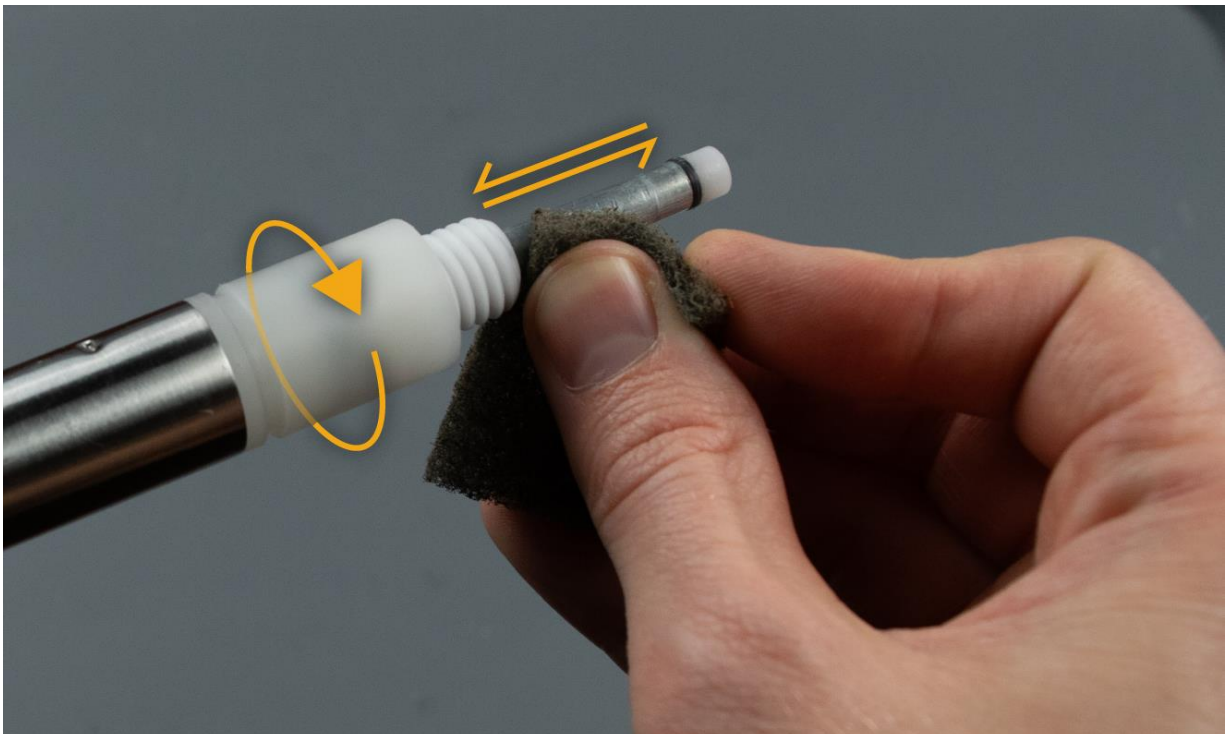


Image 8. Spin the sensor while rubbing the Scouring Pad up and down the Anode Shaft.

11. Lightly rub the Pad over the Cathode Plate to remove any build-up.
    a. If you no longer have the Grey Scouring Pad, you may use emery cloth to clean the Cathode Plate. The cathode must be smooth for reliable performance, so anything that scratches it (sandpaper, etc.) should not be used to clean it.
12. Rinse the Cathode Plate and Anode Shaft in tap water to remove any leftover debris.
13. If you have not already done so, remove the tip of the STs Series Dissolved Oxygen Reference Solution (found in Membrane Replacement Kit) and fill it up to the top edge of the label (approx. 50 mL) with RO/DI or distilled water. Cap the bottle, then shake it until the salt (NaCl) in the bottle dissolves.
    a. The tip of the bottle is a separate piece that pops out when sideways force is applied (see image 10).



Image 9. Rub the Scouring Pad across the Cathode Plate.

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14. Hold the ECEG with the Electrode Guard pointed down, then squirt the Electrolyte Solution (Reference Solution) into the Electrode Chamber. Fill it approximately ¾ full.
    a. *It is always better to overfill the chamber rather than underfill it.* Underfilling will cause more oxygen to be trapped inside, which will take multiple hours to burn off before calibration can be performed.
15. Keeping the open end of the ECEG pointing up, screw it onto the Electrode Body until the ECEG bottoms out on the thread (See Image 12 on next page). It does not need to be tightened past that point.
    a. Electrolyte Solution should squeeze out as the parts are tightened together. If it does not, then unscrew the ECEG and add more Electrolyte Solution. If Electrolyte Solution does not squeeze out while tightening, then there is excess air left in the Electrode Chamber that may take several hours to burn off before the sensor starts working again.



Image 10. Push the bottle tip sideways to remove it.



Image 11. Filling up the Electrode Chamber in Step 14.

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Image 12. Screw the ECEG fully onto the Electrode Body.

16. Let the sensor sit for 30 minutes, then recalibrate it.
    a. Even when the chamber is overfilled, there is always a small amount of excess oxygen trapped in a newly filled electrode. This causes much higher readings than expected until it burns off, which typically happens within 30 minutes.
    b. See the Dissolved Oxygen Calibration section for steps to calibrate the sensor.

Please contact us for any questions or assistance with the membrane replacement procedure, or for additional Membrane Replacement Kits for your STs Series DO Sensor.

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4.3 DISSOLVED OXYGEN CARE & MAINTENANCE

Warning: Do not attempt to clean the electrode tip through any mechanical means (rubbing, brushing, etc.) – it will tear the membrane.

Cleaning Procedures

pH and Dissolved Oxygen Electrode Cleaning			
Purpose	Symptoms	Cleaning Solutions	Instructions
General Cleaning	Slow response time, inaccurate slope during calibration, inaccurate readings, or drifting	0.1M HCl OR 1:10 bleach dilution with 0.5% detergent solution	Rinse with distilled water after each use. Place probe in cleaning solution for up to 20 mins, checking every 5-10 if symptoms still occur, then rinse with distilled water
Rehydration (pH only)	Dry bulb, unstable pH readings, required any time after storage for more than a few months	3M KCl OR pH 4 buffer	Soak in solution from 1hr to overnight until readings stabilize
Fats, oils, and grease removal	Build-up of lipids on electrode Slow response time, inaccurate slope during calibration, inaccurate readings, or drifting	Mild detergent OR methanol	Soak in 50-60C solution from 1hr to overnight. Rinse with distilled water then soak in 0.1M HCl for 10 mins before recalibrating
Protein removal	Slow response time, inaccurate slope during calibration, inaccurate readings, or drifting	1% pepsin solution with 0.1M HCl OR 0.4M HCl OR contact lens enzymatic cleaner	Immerse in pepsin solution for 5 mins before rinsing with distilled water. OR soak in 0.4M HCl for 10 mins before rinsing with distilled water
Scale/mineral deposit removal	Visible crystalline deposits on electrode	0.1M HCl	Soak in solution for 5 mins or less until deposits are removed then rinse with distilled water
Silver precipitate Removal (pH electrode only)	Visible dark deposits in electrode or around junction which occurs in samples containing compounds reactive with silver	1M thiourea in 0.1M HCl	Soak in solution until deposits are removed then rinse with distilled water
Air bubble removal	Trapped air in electrode bulb	None	Hold sensor tightly at opposite end from electrode bulb and shake/flick to push filled solution down into bulb

Mechanical Cleaning

Do not use mechanical methods such as brushes on the electrodes except as a last resort on the dissolved oxygen electrode tip. Even soft brushes may result in damage and cause inaccurate readings.

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4.4 DISSOLVED OXYGEN STORAGE

The main concerns when storing the STs Series Dissolved Oxygen Sensor are preserving the membrane, the Cathode Plate, and the Anode Shaft.

When left fully assembled for months on end, a functional membrane stretches and may become unusable.

If the Anode Shaft and Cathode plate are exposed to the electrolyte solution or moisture for long periods of time, then they will oxidize and may corrode. Buildup may be removed with the grey scouring pad provided in the Membrane Replacement Kit, but corrosion may permanently affect electrode performance.

To avoid these problems, always dump out the electrolyte solution, dry off the Cathode Plate, Anode Shaft, and the internal part of the Electrode Chamber with a paper towel, then screw the Electrode Chamber *partially* onto the Electrode Body. With the Electrode Chamber only partially screwed on, the Cathode Plate should not press against the installed membrane so it will not be stretched out.

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4.5 DISSOLVED OXYGEN SPECIFICATIONS

2-Wire, 4-20 ma Dissolved Oxygen Sensor

Output	4 to 20 mA
Power Supply Voltage	8 to 40 VDC
Loop Impedance (Max)	200 ohms at 12 VDC, 800 ohms at 24 VDC
Cable Type	4 Conductor, 24-gauge, twisted pair, 3 mile maximum
Isolation	600 VDC, >70 dB at 50/60 Hz

2-Wire, 4-20 ma Temperature Output

Output	4 to 20 mA
Range	0-50°Celsius
Power Supply Voltage	7 to 40 VDC
Loop Impedance (Max)	250 ohms at 12 VDC, 850 ohms at 24 VDC
Isolation	600 VDC, >70 dB at 50/60 Hz

The following data pertains to all configurations:

Linearity	± 0.5% of Full Scale
Accuracy	± 2.0% of Full Scale
Sensitivity	± 0.05% of Full Scale
Stability	± 2.0% of Full Scale
Repeatability	± 1.0% of Full Scale
Response Time	98% < 60 seconds
Temperature Compensation	Yes
Input Range	0-20 ppm (mg/L)
Pressure	0-70 PSI
Humidity	0-100%
Wetted Materials	316 SS, PVDF, Viton, silicone, Teflon
Length	362 mm (14.25 in.)
Diameter	19 mm (0.750 in.) Maximum
Standard Cable Length	7.62 meters (25 feet)
Shipping Weight (Excluding Cable)	0.227 kg (0.5 lb.)

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5.0 ORP

ORP Calibration	5.1
ORP Care and Maintenance	5.2
ORP Storage	5.3
ORP Specifications	5.4

5.1 ORP CALIBRATION

Follow all local laws and regulations regarding proper handling and disposal of the chemicals used during calibration.

Metal housing must be submersed for accurate reading.

Reading is considered stable after change of less than 0.1 mA per minute is observed. It is common that measurement devices do not have greater than 0.01 mA resolution, so the reading may change back and forth (example: 12.07-12.08 mA over and over). ORP calibration solutions are notoriously unstable and may experience greater change.

Clear-coated shield wire should be connected for highest accuracy.

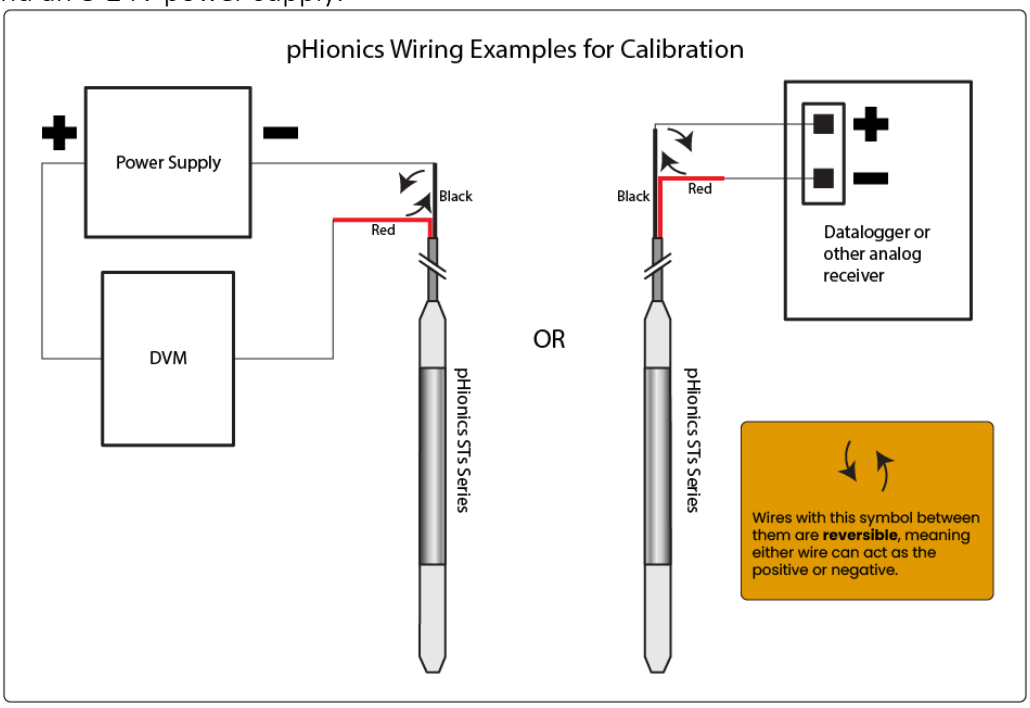
Equipment

- STs Series ORP Sensor
- 1x Freshly prepared ORP calibration buffer (222mV, 256mV, 475mV, etc.)
    - Unlike a pH sensor, ORP sensors are often calibrated using a 1-point calibration rather than a 2-point calibration.
    - Buffers must be freshly prepared as ORP is unstable and may change in the hours after the buffer is made.
    - Buffers may be purchased from Amazon and other retailers.
    - Equilibrate buffers to room temperature for highest accuracy
- Device for measuring mA output (Digital voltmeter, programmable logic controller, distributed control system, etc.)

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Wiring Set-up

Connect the STs ORP Sensor to your analog input device (Datalogger, PLC, etc.). Another method is using a digital voltmeter (DVM) with ammeter capabilities connected in series with the pHionics device and an 8-24V power supply.

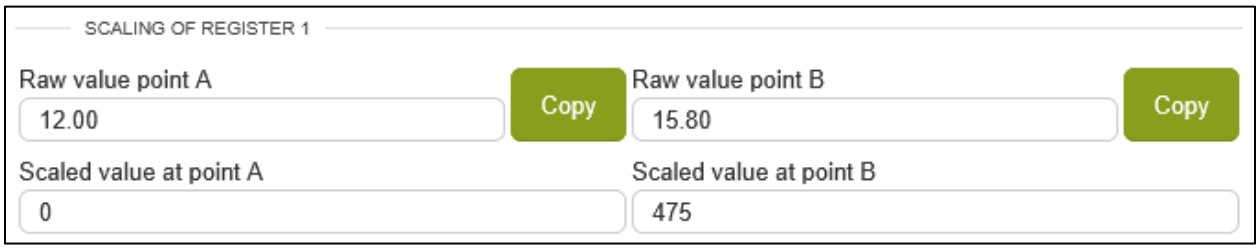


Procedure

1. Rinse electrode with distilled water.
2. Immerse sensor in the calibration buffer and wait for mA output to stabilize.
3. Record the mA output for the given ORP value.
4. Use the +0 mV value for the second calibration point.
    - Most monitoring systems require two points to scale the 4-20 mA output into an ORP (mV) output.
    - The mA output of +0 mV ORP depends on the range of the sensor:
        - -1000 mV to +0 mV: 20.00 mA
        - -1000 mV to +1000 mV: 12.00 mA
        - -500 mV to +500 mV: 12.00 mA
        - +0 mV to +1000 mV: 4.00 mA
        - Scaling Example:
            - ORP sensor range: -1000 mV to +1000 mV: 12.00 mA
            - +475 mV buffer gives an output of 15.80 mA
            - +0 mV is 12.00 mA

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- Input these numbers into the scaling program



4. Rinse the electrode.
6. The pHionics sensor is ready for use.
7. Keep electrode tip in saturated potassium chloride solution when not in use to preserve reference solution.

Calibration is now complete. Follow this procedure anytime calibration of the sensor is required. After the sensor is put into service, the electronics will prove to be very stable, but a recalibration schedule must be determined empirically for each application.

If there are problems calibrating the sensor:

Confirm that the problems are not related to the system to which the unit is being interfaced by simulating the input as called out in the operator manuals that are supplied with your respective hardware and/or software. If problems persist, please contact us for assistance.

5.2 ORP CARE AND MAINTENANCE

See section 3.2 for ORP care, as it is the same as conductivity except for storage.

5.3 ORP STORAGE

Always rinse off any debris on electrode and store in a concentrated 3.0M KCl solution to extend electrode life. Do not store in deionized water or similar as this will dramatically reduce electrode life. For more information, please visit the article on Proper Sensor Storage.

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5.4 ORP SPECIFICATIONS

2-Wire, 4-20 ma ORP Sensor

Output	4 to 20 mA
Power Supply Voltage	8 to 40 VDC
Loop Impedance (Max)	200 ohms at 12 VDC, 800 ohms at 24 VDC, 1600 ohms at 40 VDC
Cable Type	4-conductor, 24-gauge, twisted pair, 3 mile maximum
Isolation	600 VDC, >70 dB at 50/60 Hz

2-Wire, 4-20 ma Temperature Output

Output	4 to 20 mA
Range	0-50°Celsius
Power Supply Voltage	7 to 40 VDC
Loop Impedance (Max)	250 ohms at 12 VDC, 850 ohms at 24 VDC, 1650 ohms at 40 VDC
Isolation	600 VDC, >70 dB at 50/60 Hz

The following data pertains to all configurations:

Linearity (of Electronics)	± 4 mv
Accuracy	± 4 mv
Sensitivity	± 1 mv
Stability	± 2 mv
Repeatability	± 10 mv
Response Time (Including Electrodes)	95% < 20 seconds
Temperature Compensation	None
Input Range	4-20 mA
ORP Sensing Range	-1000 to +1000 mV, -1000 to +0 mV, -500 to +500 mV, 0 to +1000 mV
Pressure	0-70 PSI
Humidity	0-100%
Wetted Materials	316 SS, PVDF, Viton, glass
Length	362 mm (14.25 in.)
Diameter	19 mm (0.750 in.) Maximum
Standard Cable Length	7.6 meters (25 feet)
Shipping Weight (Excluding Cable)	0.227 kg (0.5 lb.)

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6.0 PH

pH Calibration	6.1
pH Care and Maintenance	6.2
pH Storage	6.3
pH Specifications	6.4

6.1 PH CALIBRATION

Follow all local laws and regulations regarding proper handling and disposal of the chemicals used during calibration.

Metal housing must be submersed for accurate reading.

Reading is considered stable after change of less than 0.1 mA per minute is observed. It is common that measurement devices do not have greater than 0.01 mA resolution, so the reading may change back and forth (example: 12.07-12.08 mA over and over).

Clear-coated shield wire should be connected when possible for highest accuracy.

Required Equipment

- STs Series pH Sensor
- pH calibration buffer (7 pH and either 4 pH or 10 pH buffer depending on the range of samples being measured)
    - Let buffers reach room temperature before calibration occurs.
    - If readings are off from expected values, always start by preparing fresh buffer solution
- Device for measuring mA output (Digital voltmeter, programmable logic controller, distributed control system, etc.)

Procedure

1. Rinse electrode with distilled water.
2. Submerse the sensor in 7 pH buffer, letting the sensor and calibration solution equilibrate to the same temperature. Wait for mA output to stabilize.
    a. Reading should be 12.00 ± 0.60 mA for 7 pH buffer. If it is not, the electrode may require cleaning. Follow the instructions in section 4.2 for proper procedures as they are the same as dissolved oxygen electrodes.

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    b. Always ensure solution is in contact with the metal housing for proper readings.
3. Record mA output for 7 pH buffer.
4. Rinse electrode with distilled water.
5. Submerse sensor in secondary calibration buffer and wait for reading to stabilize.
    a. Reading should be 8.56 ± 0.60 mA for 4 pH and 15.4 ± 0.60 mA for 10 pH buffer.
    b. 10 pH buffer is known to be unstable and should be prepared fresh.
6. Record mA output for secondary buffer and input to software if using automatic scaling.
7. Rinse electrode with distilled water.
8. The sensor is now ready for sampling.
9. Always keep electrode tip in saturated potassium chloride solution when not in use.

Calibration is now complete. Follow this procedure anytime calibration of the sensor is required.

After the sensor is put into service, the electronics will prove to be very stable, but a recalibration schedule must be determined empirically for each application.

If there are problems calibrating the sensor:

Confirm that the problems are not related to the system to which the unit is being interfaced by simulating the input as called out in the operator manuals that are supplied with your respective hardware and/or software. If problems persist, call your local representative.

6.2 PH CARE AND MAINTENANCE

Regeneration

The following section is for pH ONLY. Contact of hydrofluoric acid to a dissolved oxygen electrode could destroy it.

Regeneration is the term used for bringing an electrode back into working order after being unusable due to desensitization of the glass bulb from drying out or general old age. Old age is difficult to define for an electrode because the degradation rate depends entirely on how harsh the solution being sampled is and can range from 6 months to 10 years or more. The regeneration theory is based upon removal of the damaged outer surface of the bulb using hydrofluoric acid which will stabilize and speed up readings.

Be very careful in following all recommended safety procedure while handling hydrofluoric acid and consult the MSDS. Eye protection, gloves, and a good lab coat are necessities to provide crucial seconds before any splashed or spilled acid reaches your skin and starts to burn. Confirm that a hydrofluoric-resistant container (e.g. NOT glass) is being used. Dip the bulb (and only the

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bulb) into 0.1M hydrofluoric acid for at most two minutes. Rinse the electrode with distilled water and place in pH 7 buffer for 1 hour. Store electrode in electrolyte solution (3M KCl) overnight before calibration.

If all hope is lost – put a drop of dishwashing soap on a soft toothbrush – and brush the bulb and the liquid junction lightly around the bulb and reference for about a minute. Recalibrate the sensor and recalculate the slope and offset. If there is no change, rinse with tap water and scrub once more vigorously. This process has allowed us to revive many old electrodes out in the field but may result in reduced accuracy and is only recommended as a last resort.

6.3 PH SPECIAL CONSIDERATIONS

Always rinse off any debris on electrode and store in a concentrated 3.0M KCl solution to extend electrode life. Do not store in deionized water or similar as this will dramatically reduce electrode life.

6.4 PH STORAGE

Always rinse off any debris on electrode and store in a concentrated 3.0M KCl solution to extend electrode life. Do not store in deionized water or similar as this will dramatically reduce electrode life. For more information, please see the article on Proper Sensor Storage.

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6.5 PH SPECIFICATIONS

2-Wire, 4-20 ma pH Sensor

Output	4 to 20 mA
Power Supply Voltage	8 to 40 VDC
Loop Impedance (Max)	200 ohms at 12 VDC, 800 ohms at 24 VDC, 1600 ohms at 40 VDC
Cable Type	4 Conductor, 24-gauge, twisted pair, 3 mile maximum
Isolation	600 VDC, >70 dB at 50/60 Hz

2-Wire, 4-20 ma Temperature Output

Output	4 to 20 mA
Range	0-50°Celsius
Power Supply Voltage	7 to 40 VDC
Loop Impedance (Max)	250 ohms at 12 VDC, 850 ohms at 24 VDC
Isolation	600 VDC, >70 dB at 50/60 Hz

The following data pertains to all configurations:

Linearity	± 0.004 pH
Accuracy	± 0.014 pH
Sensitivity	± 0.01 pH
Stability	± 0.03 pH per year
Repeatability	± 0.01 pH
Response Time (Including Electrodes)	95% < 5 seconds
Temperature Compensation	Automatic, 0-50 ° C
Input Range	4-20 mA
pH Sensing Range	0-14 pH
Pressure	0-70 PSI
Humidity	0-100%
Wetted Materials	316 SS, PVDF, Viton, glass
Length	362 mm (14.25 in.)
Diameter	19 mm (0.750 in.) Maximum
Standard Cable Length	7.6 meters (25 feet)
Shipping Weight (Excluding Cable)	0.227 kg (0.5 lb.)

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7.0 TEMPERATURE

Temperature Calibration	7.1
Temperature Care	7.2
Temperature Special Considerations	7.3
Temperature Specifications	7.4

7.1 TEMPERATURE CALIBRATION

Temperature will be within 0.5°C without calibration if the sensor is fully submersed in the solution of interest for at least 10 minutes so does not require calibration.

Using the applicable software or interface to scale a PLC, datalogger, or DCS, setting 4.0 ma to = 0.00 (zero) degrees C. Set 20.0 ma = 50 degrees C.

To connect the sensor to an RTU or datalogger for temperature measurement – connect the WHITE and GREEN wires to the terminals of the device. Wires are reversible so it does not matter which is connected to power or output.

7.2 TEMPERATURE CARE

None required.

7.3 TEMPERATURE SPECIAL CONSIDERATIONS

Sensor must be fully submersed in sample for accurate temperature measurement.

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7.4 TEMPERATURE SPECIFICATIONS

2-Wire, 4-20 ma Temperature Output

Output	4 to 20 mA
Range	0-50°Celsius
Response Time	Approx. 1 minute after sensor has equalized with solution
Power Supply Voltage	7 to 40 VDC
Loop Impedance (Max)	250 ohms at 12 VDC, 850 ohms at 24 VDC, 1650 ohms at 40 VDC
Cable Type	4 Conductor, twisted pair, 3 mile maximum
Isolation	600 VDC, >70 dB at 50/60 Hz

Linearity	± 0.15 °C
Accuracy	± 0.5 °C
Sensitivity	± 0.01 °C
Stability	± 0.05 °C per year
Repeatability	± 0.01 °C
Temperature Sensing Type	Semiconductor
Temperature Sensing Range	0-50 °C
Pressure	0-70 PSI
Humidity	0-100%
Wetted Materials	316 SS, PVDF, Viton
Length	362 mm (14.25 in.)
Diameter	19 mm (0.750 in.) Maximum
Standard Cable Length	7.6 meters (25 feet)
Shipping Weight (Excluding Cable)	0.227 kg (0.5 lb.)

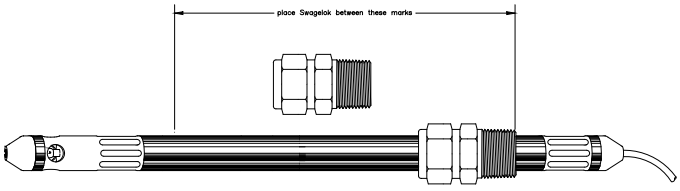
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8.0 MOUNTING THE SENSOR

The sensor and cable may be submersed in any body of water to approximately 70 psi or mounted in a stilling well along a river to prevent the sensor from being moved by the currents and hitting stray rocks. They can be freely suspended by their Kevlar-reinforced cable, or, permanently mounted in a cooling tower, process tank, or in a manhole of a sewer system. The sensor can be readily mounted in an insertion or submersion manner simply by placing a 3/4″ MNPT gland (compression) fitting in the position desired.



For *submersion* applications, the best placement of the gland fitting is between the indents of the sensor with the threads directed toward the *cable end* of the sensor. However, for the best results, the gland should be mounted towards the cable end of the transmitter housing, as this allows for the temperature output and the temperature compensation to achieve the best results.
Tighten the fitting until it firmly grasps the sensor – *do not over-tighten or clamp down upon the O-rings* – potentially damaging the seals. The fitting would then be threaded and sealed into a 3/4" NPT female fitting attached to a section of pipe extending to the length desired for monitoring or controlling a process in a tank or well, for example. The material selected for this should be compatible with the solution in which it is submersed. Inexpensive 3/4" PVC will work quite well for most applications, as shown to the right.



For most parameters (except for conductivity and temperature) the sensor end of the sensor should be angled at least thirty degrees below the cable to prevent air entrapment in the reference solutions or measurement electrode. *Care must be taken to assure that the stainless-steel housing is contacting the solution to be measured – or the differential amplifiers will not perform properly – making the measurements appear to be erratic.*

In insertion applications, extreme care must be observed when inserting or removing the sensor/transmitter – 100 psi can turn the sensor/transmitter into a lethal projectile – ripping conduit off walls – as well as causing serious injury or death due to trauma or contact with the

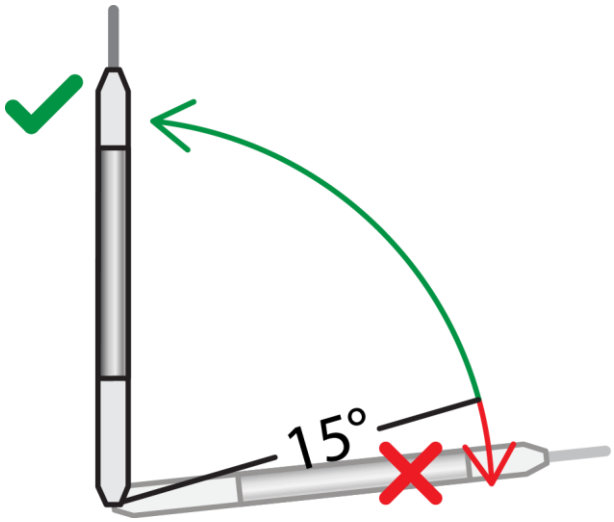
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solution. pHionics is not responsible and does not warrant insertion applications – proceed with extreme caution.

8.1 INSTALLATION ANGLE

Acceptable installation angles depend on the type of sensor:

5. STs Series™ Conductivity Sensor: Any angle is acceptable
    - Please note we recommend installing the sensor parallel to the flow of water
6. All other STs Series™ Sensors: 15° from parallel MAXIMUM
    - These sensors rely on the position of liquid within the electrode. Placing them parallel to the ground or upside down may result in displacement of internal liquid, causing malfunction of the sensors until they are righted.



9.0 WARRANTY

pHionics warrants its instruments to be free from defect in material and workmanship under normal use for a period of twenty-four months from date of purchase by the initial owner (the warranty excludes the electrode). Please test the unit before using it in your application. We cannot accept the return of a sensor or sensor after application for reasons other than warranty. Nor do we warrant the sensor or sensor for any specific application. Determination of application compatibility is the sole responsibility of the procurer. pH, ORP, dissolved oxygen, and similar electro-chemical electrodes are not warranted against failure. If the sensor or sensor is stained or disfigured in such a manner as to preclude it from being sold as new -- the unit cannot be accepted as a return and the procurer will remain responsible for any monies owed.

The sensors are tested extensively during manufacturing and cannot be warranted against leaks once they leave the factory due to improper removal and insertion of electrode and cable assemblies.

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Warranty does not cover defects caused by abuse or electrical damage. pHionics will not cover under warranty any instruments damaged during shipment to the factory improperly packed. Repair attempts by other than authorized service personnel will void warranty.

If within the warranty period, the equipment does not meet the specifications at time of purchase, pHionics shall correct any such defect or non-conformance by (at our option) repairing any defective part or parts that are returned to us, or by making available at your facility (via lowest freight rate) a repaired or replacement part, or by crediting your account, if we deem it appropriate.

Items returned for warranty repair must be prepaid and insured for shipment. Warranty claims are processed on the condition that prompt notification of a defect is given to pHionics within the warranty period. pHionics shall have the sole right to determine if in fact a warranty situation exists.

pHionics' warranty does not cover travel, travel time, mileage, removal, reinstallation, or calibration expenses.

The foregoing warranty is exclusive and in lieu of all other warranties whether written, oral, or implied, and we make *no warranty of merchantability or fitness for a particular purpose.*

Our liability to you arising out of supplying of this equipment or its use whether based on warranty, contract or negligence shall not in any case exceed the cost of correcting defects in the equipment as herein provided and upon the expiration of the applicable warranty period as aforementioned, all such liability shall terminate. The foregoing shall constitute your sole remedy and our sole liability. *In no event shall we be liable for special or consequential damages.*

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10.0 RETURN OF MATERIAL

Material returned for repair, whether in or out of warranty **(please read warranty section regarding types of material which cannot be accepted back for environmental and/or safety reasons)**, should be shipped prepaid, insured to:

pHionics Inc.
6680 Alhambra Avenue, #504
Martinez, CA 94553

RMA No: (call for return of merchandise authorization number -- material cannot be accepted without an RMA number – merchandise returned for credit may be subject to a twenty percent restocking fee – at the discretion of **pHionics**).

The returned material should be accompanied by a letter of transmittal that should include the following:

Subject: Return of Materials for Repair

1. Location, type of service, and length of time in service of device.
2. Description of the faulty operation of the device and the circumstances of the failure.
3. Name, telephone, and email of the person to contact if there are questions regarding the returned material.
4. Statement as to whether warranty or non-warranty service is requested.
5. Complete instructions as to how you would like any problems resolved, etc.
6. Complete shipping instructions for return of the material.

Adherence to these procedures will expedite handling of the returned material and will prevent unnecessary additional charges for inspection and testing to determine the problem with the device. If the material is returned for out of warranty repairs, a purchase order for repairs should be enclosed with the letter of transmittal.

Statement of pHionics product policy

It is a primary objective of **pHionics**, Inc. to provide a product and/or service to our customers of outstanding value, safety, reliability, and quality. In our concern for the world that we share, we will attempt to package and design our products in an environmentally conscious manner.

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11.0 PROPER DISPOSAL AT END OF LIFE

To comply with the Waste Electrical and Electronic Equipment Directive in the EU, this product must not be disposed of in unsorted municipal waste. Please check with your EU distributor to find out more about proper disposal of this product.



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EU Declaration of Conformity

pHionics Inc.
112 N. Curry, Carson City, NV 89703
United States

Declares that this Declaration of Conformity is issued under our sole responsibility. It belongs to the following product and its configurations:

Product Name: pHionics STs Series™ Conductivity

Serial Number: STs4--- (Configuration suffixes and codes specified on pg. 42)

Description: An electrochemical sensor for measurement of conductivity in aqueous solutions. Includes a built-in transmitter for 4-20 mA signal output.

We declare that the previously described product is in conformity with the essential requirements of the following legislation:

- **Directive 2014/30/EU** of the European Parliament and of the Council of 26 February 2014 on the harmonisation of the laws of the Member States relating to electromagnetic compatibility according to the standards:
    - EN 55011:2016 - Industrial, scientific and medical equipment - Radio-frequency disturbance characteristics - Limits and methods of measurement
    - EN 61326-1:2013 - Electrical equipment for measurement, control and laboratory use - EMC requirements - Part 1: General requirements

- **Directive 2011/65/EU** of the European Parliament and of the Council of 8 June 2011 on the restriction of the use of certain hazardous substances in electrical and electronic equipment (in short referred to as "the RoHS Directive" or "2011/65/EU") according to the standards:
    - IEC 62321 - Electrotechnical products - Determination of levels of six regulated substances (lead, mercury, cadmium, hexavalent chromium, polybrominated biphenyls, polybrominated diphenyl ethers) (this standard has multiple parts.

- **Directive 2012/19/EU** of the European Parliament and of the Council of 4 July 2012 on waste electrical and electronic equipment (WEEE) (in short referred to as "the WEEE Directive" or "2012/19/EU")

Signed by: Gary Brundage, President, pHionics Inc. **Date of Issuance:** February 22 2021

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Signature: 

pHionics STs Series™ Conductivity			
Model	Suffix Codes		Description
STs4	102		Transmitter calibrated to range of 0-100 µS/cm
STs4	202		Transmitter calibrated to range of 0-200 µS/cm
STs4	502		Transmitter calibrated to range of 0-500 µS/cm
STs4	103		Transmitter calibrated to range of 0-1000 µS/cm
STs4	203		Transmitter calibrated to range of 0-2000 µS/cm
STs4	503		Transmitter calibrated to range of 0-5000 µS/cm
STs4	104		Transmitter calibrated to range of 0-10000 µS/cm
STs4	204		Transmitter calibrated to range of 0-20000 µS/cm
STs4	504		Transmitter calibrated to range of 0-50000 µS/cm
STs4	105		Transmitter calibrated to range of 0-100000 µS/cm
STs4	---	s	Transmitter housing made of 316 Stainless Steel
STs4	---	t	Transmitter housing made of titanium

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Declares that this Declaration of Conformity is issued under our sole responsibility. It belongs to the following product and its configurations:

Product Name: pHionics STs Series™ pH
Serial Number: STs1--- (Configuration suffixes and codes specified on pg. 44)
Description: An electrochemical sensor for measurement of pH in aqueous solutions. Includes a built-in transmitter for 4-20 mA signal output.

We declare that the previously described product is in conformity with the essential requirements of the following legislation:

- **Directive 2014/30/EU** of the European Parliament and of the Council of 26 February 2014 on the harmonisation of the laws of the Member States relating to electromagnetic compatibility according to the standards:
  - EN 55011:2016 - Industrial, scientific and medical equipment - Radio-frequency disturbance characteristics - Limits and methods of measurement
  - EN 61326-1:2013 - Electrical equipment for measurement, control and laboratory use - EMC requirements - Part 1: General requirements

- **Directive 2011/65/EU** of the European Parliament and of the Council of 8 June 2011 on the restriction of the use of certain hazardous substances in electrical and electronic equipment (in short referred to as "the RoHS Directive" or "2011/65/EU") according to the standards:
  - IEC 62321 - Electrotechnical products - Determination of levels of six regulated substances (lead, mercury, cadmium, hexavalent chromium, polybrominated biphenyls, polybrominated diphenyl ethers) (this standard has multiple parts.

- **Directive 2012/19/EU** of the European Parliament and of the Council of 4 July 2012 on waste electrical and electronic equipment (WEEE) (in short referred to as "the WEEE Directive" or "2012/19/EU")

Signed by: Gary Brundage, President, pHionics Inc. **Date of Issuance** February 22, 2021

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pHionics STs Series™ pH			
Model	Suffix Codes		Description
STs1	014		Transmitter calibrated to range of 0-14 pH
STs1	611		Transmitter calibrated to range of 6-11 pH
STS1	---	s	Transmitter housing made of 316 Stainless Steel
STs1	---	t	Transmitter housing made of titanium

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Declares that this Declaration of Conformity is issued under our sole responsibility. It belongs to the following product and its configurations:

Product Name: pHionics STs Series™ Dissolved Oxygen
Serial Number: STs3--- (Configuration suffixes and codes specified on pg. 46)
Description: An electrochemical sensor for measurement of dissolved oxygen in aqueous solutions. Includes a built-in transmitter for 4-20 mA signal output.

We declare that the previously described product is in conformity with the relevant Union harmonization legislation, as follows:

- **Directive 2014/30/EU** of the European Parliament and of the Council of 26 February 2014 on the harmonisation of the laws of the Member States relating to electromagnetic compatibility according to the standards:
  - EN 55011:2016 - Industrial, scientific and medical equipment - Radio-frequency disturbance characteristics - Limits and methods of measurement
  - EN 61326-1:2013 - Electrical equipment for measurement, control and laboratory use - EMC requirements - Part 1: General requirements

- **Directive 2011/65/EU** of the European Parliament and of the Council of 8 June 2011 on the restriction of the use of certain hazardous substances in electrical and electronic equipment (in short referred to as "the RoHS Directive" or "2011/65/EU") according to the standards:
  - IEC 62321 - Electrotechnical products - Determination of levels of six regulated substances (lead, mercury, cadmium, hexavalent chromium, polybrominated biphenyls, polybrominated diphenyl ethers) (this standard has multiple parts.

- **Directive 2012/19/EU** of the European Parliament and of the Council of 4 July 2012 on waste electrical and electronic equipment (WEEE) (in short referred to as "the WEEE Directive" or "2012/19/EU")

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pHionics STs Series™ Dissolved Oxygen			
Model	Suffix Codes		Description
STs3	020		Transmitter calibrated to range of 0-14 pH
STs3	---	s	Transmitter housing made of 316 Stainless Steel
STs3	---	t	Transmitter housing made of titanium

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Declares that this Declaration of Conformity is issued under our sole responsibility. It belongs to the following product and its configurations:

Product Name: pHionics STs Series™ ORP (redox)
Serial Number: STs2--- (Configuration suffixes and codes specified on pg. 48)
Description: An electrochemical sensor for measurement of oxidation and reduction potential in aqueous solutions. Includes a built-in transmitter for 4-20 mA signal output.

We declare that the previously described product is in conformity with the essential requirements of the following legislation:

- **Directive 2014/30/EU** of the European Parliament and of the Council of 26 February 2014 on the harmonisation of the laws of the Member States relating to electromagnetic compatibility according to the standards:
  - EN 55011:2016 - Industrial, scientific and medical equipment - Radio-frequency disturbance characteristics - Limits and methods of measurement
  - EN 61326-1:2013 - Electrical equipment for measurement, control and laboratory use - EMC requirements - Part 1: General requirements

- **Directive 2011/65/EU** of the European Parliament and of the Council of 8 June 2011 on the restriction of the use of certain hazardous substances in electrical and electronic equipment (in short referred to as "the RoHS Directive" or "2011/65/EU") according to the standards:
  - IEC 62321 - Electrotechnical products - Determination of levels of six regulated substances (lead, mercury, cadmium, hexavalent chromium, polybrominated biphenyls, polybrominated diphenyl ethers) (this standard has multiple parts.

- **Directive 2012/19/EU** of the European Parliament and of the Council of 4 July 2012 on waste electrical and electronic equipment (WEEE) (in short referred to as "the WEEE Directive" or "2012/19/EU")

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pHionics STs Series™ ORP (redox)			
Model	Suffix Codes		Description
STs2	100		Transmitter calibrated to range of 0 to +1000 mV
STs2	505		Transmitter calibrated to range of -500 to +500 mV
STs2	101		Transmitter calibrated to range of -1000 to +1000 mV
STs2	001		Transmitter calibrated to range of -1000 to 0 mV
STs2	---	s	Transmitter housing made of 316 Stainless Steel
STs2	---	t	Transmitter housing made of titanium

OneTemp pty ltd
measure | control | record
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www.onetemp.com.au

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